Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Lynn Martinez Provider Contact Phone: 707 407-4137 Provider Contact Email: lynnmartinez@lsnc.net

Total Unduplicated Client Count for Quarter: 93

Total Cases Closed in Quarter: 77

Total Units of Service for Quarter (Unit=1 Hour): 323

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 30 Two or More Races: 65-74: 49 Caucasian: 72 75-84: African American: 13 1 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 93 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 39 Chinese: 0 Female: 54 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 93 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 65 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 55 0 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 0 Race Unknown/Some Other Race: 4 Client Declined to Provide Information: Rural: 57 10 Greatest Economic Need (Minority): 5 Total: 93 Greatest Economic Need (Non-Minority): 43 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2017-2018

Quarter: 3

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Lynn Martinez Provider Contact Phone: 707 407-4137 Provider Contact Email: lynnmartinez@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	12	2	1	0			
A2. Contracts/Warranties:	2	0	0	0			
A3. Other Consumer/Finance:	1	1	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	2	2	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	2	2	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	2	2	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	1	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	36	29	4	2			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	8	0	2			
E3. Other Housing:	2	0	0	0			
INCOME MAINTENANCE							
F1. Social Security:	1	1	1	0			
F2. Supplemental Security Income (SSI):	1	1	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	6	3	0	2			

Fiscal Year: 2017-2018

Quarter: 3

PSA: 1 AAA Name: Area 1 Agency on Agir	g				
AAA Contact Name:	AAA (Contact Phone:		AAA Contact Email:	
Provider Name: Legal Services of Northern Californ	ia	Cou	unty(ies): Humboldt	and Del Norte Counties	5
Provider Contact Name: Lynn Martinez	Provid	der Contact Phone: 707 4 0	07-4137	Provider Contact Email:	lynnmartinez@lsnc.net
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	7	4	2	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	13	3	1	0	
H2. Advance Health Care Directives (AHCD):	2	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	2	2	0	0	
TOTAL CASES OPENED IN QUARTER:	106	TOTAL CASES CLOSI	ED IN QUARTER BY C	ASE CLOSED CODE	
,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		60	11	6	
TOTAL ESTIMATED CASE WORK HOURS SP	ENT:	319			
OUTREACH/COM	MUNITY ED	OUCATION ACTIVITIES D	ATA		
INFORMATION	ON SPECIA	AL OUTREACH ACTIVITI	ES		
Date Location Type of Outreach (If Applicable)	Activity	Groups Ta Outreach	rgeted By	Est # of Est. People Hours Reached	
2/7/18 A1AA Office Presentation on or	ır services a	nd numbers A1AA		10 3.5	
TOTAL # OF SPECIAL OUTREACH	ACTIVITIES	IN THE QUARTER:	1		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIV	ITY HOURS	IN THE QUARTER:	4		
TOTAL # OF COMMUNITY LEGAL EDUCATION P	ROGRAMS	IN THE QUARTER:	1		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATI	ON HOURS	IN THE QUARTER:	0		

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 3

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Priscilla Pittman AAA Contact Phone: 530 842-1687 AAA Contact Email: priscilla@psa2.org

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou, Tri

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530 646-4079 Provider Contact Email: ccobbaert@Isnc.net

Total Unduplicated Client Count for Quarter: 110

Total Cases Closed in Quarter: 116

Total Units of Service for Quarter (Unit=1 Hour): 409

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 36 Two or More Races: 0 65-74: 52 Caucasian: 96 75-84: African American: 20 4 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 110 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 47 Chinese: 0 Female: 63 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 110 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 76 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 71 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 0 Limited English: 0 Race Unknown/Some Other Race: 4 Client Declined to Provide Information: Rural: 86 2 7 Greatest Economic Need (Minority): Total: 110 Greatest Economic Need (Non-Minority): 80 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Priscilla Pittman AAA Contact Phone: 530 842-1687 AAA Contact Email: priscilla@psa2.org

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou, Tri

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530 646-4079 Provider Contact Email: ccobbaert@Isnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUART by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	1	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	11	7	2	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	60	49	8	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	15	2	1
E3. Other Housing:	2	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	5	2	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 2 AAA Name: PSA 2 Area A	gency on Aging				
AAA Contact Name: Priscilla Pittman	AAA	A Contact Phone: 530 842	-1687	AAA Contact Email: pri	scilla@psa2.org
Provider Name: Legal Services of Northern	n California	Co	unty(ies): Lassen, M	odoc, Shasta, Siskiyou	, Tri
Provider Contact Name: Cathy Cobbaert	Pro	vider Contact Phone: 530 6	46-4079	Provider Contact Email:	ccobbaert@lsnc.net
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	1	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	3	2	1	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	17	14	2	0	
H2. Advance Health Care Directives (AHCD):	1	1	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	1	1	0	0	
TOTAL CASES OPENED IN QUARTER	R : 125	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		94	18	4	
TOTAL ESTIMATED CASE WORK H	OURS SPENT:	387			
OUTREA	CH/COMMUNITY I	EDUCATION ACTIVITIES [DATA		

		OUTREACH/COMMUNITY EDUCATION AC	CTIVITIES DATA	
		INFORMATION ON SPECIAL OUTREAC	CH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
1/4/18	LSNC Office	Presentation on Estate Planning and Elder Abuse	Seniors and Community Partners	2 1.5
1/11/18	Siskiyou County,	Presentation on Elder Financial Abuses and Estate Planning Clinic	Seniors and community Partners	10 5.7
2/16/18	Trinity County APS and Human Response Network	Presentation to APS re services including Elder financial abuse, genera services, senior services	Seniors and Community Partners	16 4.3
2/16/18	County Waffle, Redding	Presentation about services and consumer law and estate planning	NARFE	46 2.2
3/7/18	Shasta County Sr. Fair, Elks, Lodge	Sole to individuals re services, emphasis on financial elder abuse, pensions public benefits	Seniors	120 4.4
3/21/18	M. Shasta Senior Ctr	Presentation on Financial elder abuse, estate planning, g'ship, general services	Seniors	28 4.3

Fiscal Year: 2017-2018

Quarter: 3

PSA: 2	AAA Name: PSA 2 Area Agency on Agi	ing		
AAA Contact Name:	Priscilla Pittman	AAA Contact Phone:	530 842-1687	AAA Contact Email: priscilla@psa2.org
Provider Name:	Legal Services of Northern California		County(ies):	Lassen, Modoc, Shasta, Siskiyou, Tri
Provider Contact	t Name: Cathy Cobbaert	Provider Contact Phor	ne: 530 646-4079	Provider Contact Email: ccobbaert@lsnc.net
	TOTAL # OF SPECIAL OUTREACH ACT	IVITIES IN THE QUART	TER: 6	
TOTAL ESTIMAT	ED # OF SPECIAL OUTREACH ACTIVITY	HOURS IN THE QUART	TER: 22	
				-
TOTAL # O	F COMMUNITY LEGAL EDUCATION PRO	GRAMS IN THE QUART	TER: 0	
TOTAL ESTIMATED	# OF COMMUNITY LEGAL EDUCATION	HOURS IN THE QUART	TER: 0	<u></u>

Fiscal Year: 2017-2018

Quarter: 3

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530 895-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbar Segal Provider Contact Phone: 530 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

92

Total Unduplicated Client Count for Quarter: 108

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 831

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 36 Two or More Races: 0 65-74: 43 Caucasian: 87 75-84: African American: 22 3 85+: 7 Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 108 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 34 Chinese: 0 Female: 74 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 108 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 70 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 68 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 5 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 49 0 Greatest Economic Need (Minority): Total: 21 108 Greatest Economic Need (Non-Minority): 71 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** Hispanic/Latino:

Fiscal Year: 2017-2018

Quarter: 3

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530 895-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbar Segal Provider Contact Phone: 530 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART by Case Closing Code & L	
(. otal odos oponed by Eugan i obisini od		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			,	
A1. Bankruptcy/Debt Collection:	6	5	0	0
A2. Contracts/Warranties:	4	5	0	0
A3. Other Consumer/Finance:	2	3	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	48	26	7	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	6	4	0
E3. Other Housing:	0	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	6	3	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 3	AAA Name: A	rea 3								
AAA Contact Na	ame: <i>Mary Neumann</i>			AAA C	ontact Phone	530 895	-5961	AAA Contac	t Email: <i>mr</i>	neumann@csuchico.edu
Provider	Name: Legal Services	of Northern C	alifornia			Co	unty(ies): Butte, Co	olusa, Glenn, I	Plumas, Te	eham eham
Provider (Contact Name: Jennifer	Haffner or Ba	rbar Segal	Provide	er Contact Ph	one: 530 3	45-9491	Provider Co	ntact Email	: jhaffner@LSNC.net or bse
NDIVIDUAL RIG	HTS									
G1. Immi	gration/Naturalization:		1	J		0			0	
G2. Elder	Abuse/Neglect/Exploitati	on:	0			0			0	
G3. Other	Individual Rights:		1	J		1			0	
WISCELLANEOU	JS			_				_		
H1. Estate	e Planning/Wills/Trusts:		10)		9			0	
H2. Advar	nce Health Care Directive	s (AHCD):	5			2		2	0	
H3. Finan	cial Powers of Attorney:		5			2		3	0	
H4. Other	Miscellaneous:		0			1			0	
тс	OTAL CASES OPENED	N QUARTER:	10	8	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
					TOTAL COU AND ADV		TOTAL LIMITED ADD. SERVICES	TOTAL LE REPRESENT		I
					AND ADV	70	ADD. SERVICES		ATION 3	
						70] 1	#	3	
Т	OTAL ESTIMATED CAS	SE WORK HOU	RS SPENT	:	788					
		OUTREACH	H/COMMUN	IITY ED	UCATION AC	TIVITIES D	DATA			
		INFORM	ATION ON	SPECIA	L OUTREACH	ACTIVITI	ES			
Date	Location (If Applicable)	Type of Out	treach Activ	ity		Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
3/14/18	Butte Co.	Presentatio	n to CLIC H	ousing F	Program	All		15	1	
3/18/18	Butte Co.	Presentatio Presbyteria	n to Korean n Church	Commu	unity at	consumer	rs .	10	2	
3/22/18	Plumas Co.	Presentatio	n to new Or	al Healt	h Coalition	Providers		9	4.5	
3/29/18	Tehama Co.	Tehama Re	source Exp)		Providers	and Consumers	50	7.5	
3/20/18	Butte Co.	Fair Housin	g Workshop)		Consume	rs	40	12	
TOTAL ES	TOTAL # OF S						5 27	Í	,	
	INFORM	ATION ON CO	MMUNITY L	EGAL I	EDUCATION	PROGRAM	IS/ACTIVITIES			
Date	Location (If Applicable)	Topic				Targeted A	Audience	Est # of Participant	Est. s Hours	

Fiscal Year: 2017-2018

Quarter: 3

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530 895-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbar Segal Provider Contact Phone: 530 345-9491 Provider Contact Email: jhaffner@LSNC.net or bse

1/9/18				15	
1/31/18	Tehama Co.	Mental Health Services Agency housing Subcommittee meeting	Providers	15	3.5
2/21/18	Tehama Co.	Multidisciplinary Team meeting	Providers	10	2.5
2/23/18	Tehama Co.	Mental Health Services Agency Housing Subcommittee meeting	Providers	6	3.5
3/1/18	Butte Co.	Multidisciplinary Team meeting	Providers	24	1.5
3/12/18	Plumas Co.	Multidisciplinary Team meeting	Providers	6	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916-710-8365 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: LSNC - Mother Lode

Provider Contact Name: W.H. Whitaker Provider Contact Phone: 530-217-4026 Provider Contact Email: hwhitaker@lsnc.net

County(ies): Placer

Total Unduplicated Client Count for Quarter: 92

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 522

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 30 Two or More Races: 0 65-74: 36 Caucasian: 83 75-84: African American: 24 3 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 92 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 34 Chinese: 0 Female: 58 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 92 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 58 Vietnamese: 0 Homebound: Guamanian: 15 0 Lives Alone: Hawaiian: 53 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 1 Limited English: 0 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 23 0 7 Greatest Economic Need (Minority): Total: 92 Greatest Economic Need (Non-Minority): 39 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916-710-8365 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: LSNC - Mother Lode

Provider Contact Name: W.H. Whitaker Provider Contact Phone: 530-217-4026 Provider Contact Email: hwhitaker@lsnc.net

County(ies): Placer

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUAR'd by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	6	0	0
A2. Contracts/Warranties:	10	10	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	27	22	0	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	3	0	0
E3. Other Housing:	4	3	0	1
INCOME MAINTENANCE				
F1. Social Security:	6	6	0	0
F2. Supplemental Security Income (SSI):	5	6	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	0	1

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4	AAA Name: Are	a 4 Agency o	n Aging						
AAA Contact Nam	ne: Linda Berry		AAA (Contact Phone	916-710	-8365	AAA Contact	Email: <i>Ibe</i>	rry@agencyonaging4.org
Provider Na	ame: LSNC - Mother L	ode			Co	unty(ies): Placer			
Provider Co	ntact Name: W.H. Whit	aker	Provid	der Contact Ph	one: 530-2	17-4026	Provider Cont	act Email:	hwhitaker@lsnc.net
INDIVIDUAL RIGH	TS								
G1. Immigra	ation/Naturalization:	J	1		2	0		0	
G2. Elder Al	ouse/Neglect/Exploitation	n:	7		7	0		0	
G3. Other Ir	ndividual Rights:	J	1		1	0		0	
MISCELLANEOUS									
H1. Estate F	Planning/Wills/Trusts:	J	15		15	0		0	
H2. Advance	e Health Care Directives	(AHCD):	6		6	0		0	
H3. Financia	al Powers of Attorney:	J	0		0	0		0	
H4. Other M	liscellaneous:	j	1		1	0		0	
тот	AL CASES OPENED IN	QUARTER:	95	TOTAL CAS	SES CLOS	ED IN QUARTER BY C	ASE CLOSE	CODE	
		·		TOTAL COL		TOTAL LIMITED	TOTAL LEG		
				AND ADV		ADD. SERVICES	REPRESENTA	TION	
					91	0		3	
TO	TAL ESTIMATED CASE	WORK HOU	RS SPENT:	483					
		OUTREACH	COMMUNITY ED	OUCATION AC	TIVITIES D	PATA			
	TOTAL # OF SPI	ECIAL OLITPE	EACH ACTIVITIES	IN THE OUA	ртер. Г	0			
TOTAL ESTI	MATED # OF SPECIAL					0			
TOTAL ESTI						- U			
	INFORMA	TION ON COM	MUNITY LEGAL	EDUCATION	PROGRAM	IS/ACTIVITIES			
Date	Location (If Applicable)	Topic			Targeted /	Audience	Est # of Participants	Est. Hours	
01/18/2018	Roseville	PROJECT m	eeting w/SSA Regi	ional Director	Providers	of Services to Seniors	18	3	
01/24/2018	Roseville	PROJECT ou	utreach planning		Seniors a	nd Families	250	4	
01/27/2018	Roseville	CLE: Rosevi	lle Community Res	source Fair	Providers	Seniors & their familie	s 50	4	
02/2018	Auburn	Planning &	Prep Outreach Acti	ivities	Low Inco	me Seniors	100	3	
02/08/2018	Roseville		TON: Legal Service ovided to Placer Se		Seniors &	Providers	88	3	
02/13/2018	Mercy Housing for Seniors, Auburn	PRESENTAT Every Senio	TON: Important Der r Should Have	ocuments	Low-Inco	me Seniors	14	6	
03/2018	Auburn	Planning &	prep Outreach - PF	ROJECT	Placer Sei	niors and Families	250	6	

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916-710-8365 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: LSNC - Mother Lode County(ies): Placer

Provider Contact Name: W.H. Whitaker Provider Contact Phone: 530-217-4026 Provider Contact Email: hwhitaker@lsnc.net

03/08/2018	Auburn Multipurpose Senior Center	PRESENTATION: Important Documents Every Senior Should Have	Seniors	6	4
03/08/2018	Maidu Community Center	Open Forum on Housing Resources	All Placer County Residents	75	3
03/20/2018	Auburn	PRESENTATION: Services provided to Placer Seniors through LSNC	Placer County Older Adult Advisory Committee	15	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 39

Fiscal Year: 2017-2018

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY Hispanic/Latino:

Quarter: 3		
PSA: 4 AAA Name: Area 4 Agen	ncy on Aging	
AAA Contact Name:	AAA Contact Phone:	AAA Contact Email:
Provider Name: Community Legal	County(ies): Su	utter
Provider Contact Name: Megan Sasaki	Provider Contact Phone: 530 265-3425	Provider Contact Email: staff@communitylegal.ne
Total U	Jnduplicated Client Count for Quarter: 8	
	Total Cases Closed in Quarter: 7	
Total Units o	of Service for Quarter (Unit=1 Hour): 76	
CLIENT CHA	IARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER	
CLIENT AGE	CLIENT RACE	
60-64:	1 Two or More Races:	0
65-74:	2 Caucasian:	5
75-84:	African American:	0
85+:	Native American/Native Alaskan:	0
Client Declined to Provide Information:	Asian/Pacific Islander	
Total:	8 Asian Indian:	0
CLIENT GENDER	Cambodian:	0
Male:	Chinese:	0
Female:	Filipino:	0
Client Declined to Provide Information:	Japanese:	0
Total:	8 Korean:	0
OTHER CLIENT CHARACTERISTICS	Laotian:	0
Frail/Disabled:	Vietnamese:	0
Homebound:	Guamanian:	0
Lives Alone:	Hawaiian:	0
Institutionalized:	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	Other Asian/Pacific Islander:	0
Limited English:	0 Race Unknown/Some Other Race:	0
Rural:	2 Client Declined to Provide Informat	tion: 3
Greatest Economic Need (Minority):	Total:	8
Greatest Economic Need (Non-Minority):	4	

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal County(ies): Sutter

Provider Contact Name: *Megan Sasaki* Provider Contact Phone: *530 265-3425* Provider Contact Email: *staff@communitylegal.net*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUAR d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

3/28/2018

Record Clearing

		_	-	١.		2
Q	u	a	П	ιe	Ι.	ు

Quarter. 5							
PSA: 4	AAA Name: Area 4 A	Agency on Aging					
AAA Contact Na	me:		AAA Contact Phone	э:	,	AAA Contact Email:	
Provider N	lame: Community Legal			County(ies	s): Sutter		
Provider Co	ontact Name: <i>Megan Sasaki</i>		Provider Contact P	hone: 530 265-3425	; [Provider Contact Email:	staff@communitylegal.ne
INDIVIDUAL RIGH	ITS						
G1. Immigi	ration/Naturalization:		0	0	0	0	
G2. Elder A	buse/Neglect/Exploitation:		0	0	0	0	
G3. Other I	Individual Rights:		0	0	0	0	
MISCELLANEOUS	8						
H1. Estate	Planning/Wills/Trusts:		2	1	0	0	
H2. Advanc	ce Health Care Directives (AHC	CD):	0	0	0	0	
H3. Financi	al Powers of Attorney:		0	0	0	0	
H4. Other I	Miscellaneous:		2	2	0	0	
TO	TAL CASES OPENED IN QU	ARTER:	8 TOTAL CA	SES CLOSED IN Q	UARTER BY CA	ASE CLOSED CODE	
		r	TOTAL CO	UNSEL TOTAL	L LIMITED	TOTAL LEGAL	
			AND AD		SERVICES	REPRESENTATION	
				5	2	0	
тс	TAL ESTIMATED CASE WO	ORK HOURS SPENT	T: 34				
	Ol	JTREACH/COMMU	NITY EDUCATION A	CTIVITIES DATA			
	TOTAL # OF SPECIA	AL OUTREACH ACT	IVITIES IN THE QUA	RTER:	0		
TOTAL EST	IMATED # OF SPECIAL OUT	TREACH ACTIVITY	HOURS IN THE QUA	RTER:	0		
	INFORMATION	N ON COMMUNITY	LEGAL EDUCATION	PROGRAMS/ACTI	VITIES		
Date		ppic		Targeted Audience		Est # of Est.	
	(If Applicable)			g		Participants Hours	
1/18/2018	Fa	amily Law				4 5	
1/24/2018	re	cord Clearing				2 4	
2/7/2018	Fa	amily Law forms				2 3	
2/13/2018	Fa	amily Law				2 5	
2/20/2018		ousing				5 6	
2/28/2018		ecord Clearing				3 4	
3/8/2018		CLE Bankruptcy		Pro Bono Attorney	ys	4 6	
3/15/2018		amily Law				4 5	

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal County(ies): Sutter

Provider Contact Name: Megan Sasaki Provider Contact Phone: 530 265-3425 Provider Contact Email: staff@communitylegal.net

9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 42

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal County(ies): Yuba

Provider Contact Name: Megan Sasaki Provider Contact Phone: 530 265-3425 Provider Contact Email: staff@communitylegal.net

Total Unduplicated Client Count for Quarter: 20

Total Cases Closed in Quarter: 18

Total Units of Service for Quarter (Unit=1 Hour): 76

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 6 Two or More Races: 65-74: 6 Caucasian: 8 75-84: African American: 3 0 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: Total: 20 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 8 Chinese: 0 Female: 12 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 20 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 6 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 5 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 2 Limited English: 0 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 8 5 Greatest Economic Need (Minority): Total: 20 1 Greatest Economic Need (Non-Minority): 9 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal
Provider Contact Name: Megan Sasaki

County(ies): Yuba

Provider Contact Phone: 530 265-3425 Provider Contact Email: staff@communitylegal.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)			ES CLOSED IN QUART d by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		2	0	2	0
A2. Contracts/Warranties:		0	0	0	0
A3. Other Consumer/Finance:		0	0	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	0	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		2	1	1	0
C2. Conservatorship:		3	2	1	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		1	1	0	0
D2. Medicare:		1	1	0	0
D3. Other Health/Community Based Care:		0	0	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		4	2	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		2	1	1	0
E3. Other Housing:		0	0	0	0
INCOME MAINTENANCE					
F1. Social Security:		2	2	0	0
F2. Supplemental Security Income (SSI):		0	0	0	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		0	0	0	0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4	AAA Name: Area	a 4 Agency o	on Aging							
AAA Contact Nan	ne:			AAA C	ontact Phone	:		AAA Contac	t Email:	
Provider N	ame: Community Lega	al				Co	unty(ies): Yuba			
Provider Co	ontact Name: <i>Megan Sas</i>	saki		Provide	er Contact Ph	one: 530 2	65-3425	Provider Cor	ntact Email:	staff@communitylegal.net
INDIVIDUAL RIGH	TS									
G1. Immigra	ation/Naturalization:		C			0	0		0	
G2. Elder Al	buse/Neglect/Exploitation	ı:	C			0	0		0	
G3. Other I	ndividual Rights:		C			0	0		0	
MISCELLANEOUS	3									
H1. Estate F	Planning/Wills/Trusts:		2			1	0		0	
H2. Advance	e Health Care Directives ((AHCD):	C			0	0		0	
H3. Financia	al Powers of Attorney:					0	0		0	
H4. Other M	1iscellaneous:		1			1	0		0	
тот	AL CASES OPENED IN	QUARTER:	2	0	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
					TOTAL COU AND ADV		TOTAL LIMITED ADD. SERVICES	TOTAL LE REPRESENT		
						12	6		0	
то	TAL ESTIMATED CASE	WORK HOL	JRS SPENT	:	31					
		OUTREAC	H/COMMUN	IITY ED	UCATION AC	TIVITIES D	DATA			
		INFORM	ATION ON	SPECIA	L OUTREACH	H ACTIVITI	ES			
Date	Location (If Applicable)	Type of Ou	treach Activ	ity		Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
2/8/2018	FREED Yuba City	CLiC adviso	ory council n	neeting		Seniors, D	Disabled, Mental Health	າ 15	3	
	TOTAL # OF SPE	CIAL OUTR	EACH ACT	VITIES	IN THE QUAF	RTER:	1			
TOTAL EST	MATED # OF SPECIAL						3			
	INFORMAT	TION ON CO	MMUNITY I	EGAL I	EDUCATION	PROGRAM	IS/ACTIVITIES			
Date	Location	Topic				Targeted A		Est # of Participant	Est.	
1/10/2010	(If Applicable)	Family Law								
1/18/2018		Family Law Record Cle						2		
2/7/2018		Family Law	v Forms					2	3	
2/13/208		Family Law	V					2	5	

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal County(ies): Yuba

Provider Contact Name: Megan Sasaki Provider Contact Phone: 530 265-3425 Provider Contact Email: staff@communitylegal.net

2/20/2018		Housing		5	6
2/28/2018		record Clearing		3	4
3/8/2018	Nevada City	MCLE Bankruptcy	Pro Bono Attorneys	4	6
3/15/2018		Family Law		4	5
3/28/2018		Record Clearing		2	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 42

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend Provider Contact Phone: 530 742-8289 Provider Contact Email: susan@yslegal.comcastbi

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter: 39

Total Units of Service for Quarter (Unit=1 Hour): 466

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 7 60-64: Two or More Races: 65-74: Caucasian: 20 48 75-84: African American: 15 4 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 53 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 23 Chinese: 0 Female: 30 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 53 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 17 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 23 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 2 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 30 0 Greatest Economic Need (Minority): 3 Total: 53 Greatest Economic Need (Non-Minority): 20 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend Provider Contact Phone: 530 742-8289 Provider Contact Email: susan@yslegal.comcastbi

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	31323		ES CLOSED IN QUART d by Case Closing Code & I	-
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	2	0	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	2	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	7	4	2	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	3	2	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

Quarter:	3

PSA: 4	AAA Name: Are	ea 4 Agency on A	ging				
AAA Contact Na	ame:		AAA	Contact Phone:		AAA Contact Email:	
Provider	Name: Yuba Sutter Leg	gal Center		Count	y(ies): Sutter and	Yuba Counties	
Provider (Contact Name: Susan To	wnsend	Prov	ider Contact Phone: 530 742-	8289	Provider Contact Email:	susan@yslegal.comcastb
INDIVIDUAL RIG	HTS						
G1. Immig	gration/Naturalization:		0	0	0	0	
G2. Elder	Abuse/Neglect/Exploitation	n:	4	0	0	1	
G3. Other	Individual Rights:		1	0	0	0	
MISCELLANEOU	JS						
H1. Estate	e Planning/Wills/Trusts:		10	0	2	0	
H2. Advar	nce Health Care Directives	(AHCD):	14	0	10	0	
H3. Finano	cial Powers of Attorney:		7	0	7	0	
H4. Other	Miscellaneous:		0	0	0	0	
тс	TAL CASES OPENED IN	QUARTER:	71	TOTAL CASES CLOSED	IN QUARTER BY C	ASE CLOSED CODE	
		,			OTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
				12	23	4	
т	OTAL ESTIMATED CASE	WORK HOURS	SPENT:	464			
		OUTREACH/C	OMMUNITY E	DUCATION ACTIVITIES DAT	A		
	TOTAL # OF SP	ECIAL OUTREAG	CH ACTIVITIE	S IN THE QUARTER:	0		
TOTAL ES	TIMATED # OF SPECIAL	OUTREACH AC	TIVITY HOUR	S IN THE QUARTER:	0		
	INFORMA	TION ON COMM	UNITY LEGA	L EDUCATION PROGRAMS/	ACTIVITIES		
Date	Location (If Applicable)	Topic		Targeted Aud	dience	Est # of Est. Participants Hours	
			legal case	Seniors		5 2	

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 164

Total Cases Closed in Quarter: 180

Total Units of Service for Quarter (Unit=1 Hour): 434

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 41 Two or More Races: 0 65-74: 79 Caucasian: 93 75-84: African American: 30 31 85+: Native American/Native Alaskan: 14 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 164 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 67 Chinese: 6 Female: 97 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 164 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 93 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 98 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 3 Race Unknown/Some Other Race: 25 Client Declined to Provide Information: Rural: 0 2 Greatest Economic Need (Minority): Total: 20 164 Greatest Economic Need (Non-Minority): 24 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

25

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	8	1	0
A2. Contracts/Warranties:	5	3	0	0
A3. Other Consumer/Finance:	13	14	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	4	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	4	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	71	73	6	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	12	0	0
E3. Other Housing:	5	7	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	6	5	3	0
F4. Other Income Maintenance:	2	2	0	0

Fiscal Year: 2017-2018

Courthouse

Courthouse

Family Relations

3/27/18

SLH Services

SLH Services

Elder Abuse Restraining Order Process &

Quarter: 3

SA: 4	AAA Name: A	rea 4 Agency on A	Aging						
AA Contact Na	ame: Linda Berry		AAA	Contact Phon	e: 916 486	6-1876	AAA Cont	act Email: <i>Iberi</i>	ry@agencyonaging4
Provider	Name: Sacramento S	enior Legal Servi	ces		Co	ounty(ies): Sacran	nento		
Provider 0	Contact Name: Rachel I	Васа	Prov	vider Contact P	hone: 916 5	551-2144	Provider (Contact Email: I	rbaca@lsnc.net
IVIDUAL RIG	HTS								
G1. Immiç	gration/Naturalization:		0		0		0	0	
G2. Elder	Abuse/Neglect/Exploitati	ion:	5		2		0	0	
G3. Other	Individual Rights:		9		7		0	0	
CELLANEOU	JS	_							
H1. Estate	e Planning/Wills/Trusts:		19		22		0	0	
H2. Advar	nce Health Care Directive	s (AHCD):	3		3		0	0	
H3. Financ	cial Powers of Attorney:		3		1		0	0	
H4. Other	Miscellaneous:		0		0		0	0	
TC	OTAL CASES OPENED	IN QUARTER:	164	TOTAL CA	ASES CLOS	ED IN QUARTER E	BY CASE CLO	SED CODE	
				TOTAL CO		TOTAL LIMITED	TOTAL		
				AND AD		ADD. SERVICES	REPRESE		
					168		10	2	
Т	OTAL ESTIMATED CAS	SE WORK HOURS	SPENT:	407					
		OUTREACH/C	OMMUNITY E	DUCATION A	CTIVITIES [DATA			
		INFORMAT	ON ON SPEC	IAL OUTREAC	CH ACTIVIT	IES			
Date	Location	Type of Outrea	ach Activity		Groups T	argeted By	Est # of	Est.	
	(If Applicable)				Outreach		People Reached	Hours	
							- I Cacile		
1/9/18	Family Relations Courthouse	Elder Abuse R SLH Services	estraining Ord	er Process &	Elder Abu	use Victims		1 2.7	
2/6/18	Family Relations	Elder Abuse R	estraining Ord	er Process &	Elder Abu	use Victims		2 2.5	
	Courthouse	SLH Services							
2/10/18	Willow Clinic	Overview of L	SNC Services		Service P	rovider Staff		5 1.5	
2/10/18	Clinica Tepati	Overview of L	SNC Services		Service P	rovider Staff		1 1.9	
3/13/18	Family Relations Courthouse	Elder Abuse R SLH Services	estraining Ord	er Process &	Elder Abu	use Victims		6 3.4	
3/27/18	Family Relations	Elder Abuse R	estraining Ord	er Process &	Elder Abu	use Victims		6 3.4	
	Courthouse	ICI LI Condina							

Elder Abuse Victims

3 3.4

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 486-1876 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

3/28/18	Platinum Palace	Overview of SLH Services at 5th Annual	Service Providers	200	2.6
,	Banquet Hall	Community Network Breakfast			,

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES										
Date	Date Location Topic Targeted Audience Est # of Est. (If Applicable) Participants Hours									
1/19/18	Cordova Senior	Wills/Trusts	Seniors		30	3.1				
3/2/18	ACC Senior Services	Wills & Trusts Presentation	Seniors		20	2.5				

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

Fiscal Year: 2017-2018

CLIENT ETHNICITY Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

Total Unduplicated Client Count for Quarter: 70

> Total Cases Closed in Quarter: 82

Total Units of	of Service for Quarter ((Unit=1 Hour): 264						
CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER								
CLIENT AGE CLIENT RACE								
60-64:	22	Two or More Races:	1					
65-74:	30	Caucasian:	40					
75-84:	13	African American:	3					
85+:	5	Native American/Native Alaskan:	4					
Client Declined to Provide Information:	0	Asian/Pacific Islander						
Total:	70	Asian Indian:	0					
CLIENT GENDER		Cambodian:	0					
Male:	22	Chinese:	4					
Female:	48	Filipino:	0					
Client Declined to Provide Information:	0	Japanese:	0					
Total:	70	Korean:	0					
OTHER CLIENT CHARACTERISTICS		Laotian:	0					
Frail/Disabled:	48	Vietnamese:	1					
Homebound:	2	Guamanian:	0					
Lives Alone:	35	Hawaiian:	0					
Institutionalized:	1	Samoan:	0					
Suspected Victim of Elder Abuse/Exploitation:	6	Other Asian/Pacific Islander:	0					
Limited English:	6	Race Unknown/Some Other Race:	16					
Rural:	18	Client Declined to Provide Information:	1					
Greatest Economic Need (Minority):	19	Total:	70					
Greatest Economic Need (Non-Minority):	24		-					
Greatest Economic Need (Minority Status Unknow	-							

16

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530 662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	13	11	1	0		
A2. Contracts/Warranties:	9	7	0	0		
A3. Other Consumer/Finance:	4	1	0	0		
EMPLOYMENT						
B1. Discrimination:	0	1	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	5	1	0	1		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	39	30	4	5		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	0	0		
E3. Other Housing:	1	1	0	0		
INCOME MAINTENANCE						
F1. Social Security:	2	2	0	0		
F2. Supplemental Security Income (SSI):	3	0	0	1		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	1	0	1	0		

Fiscal Year: 2017-2018

Quarter: 3

AAA Contact Name: AA				AAA Contact Phone:			AAA Contact Email:	
Provider Name: Legal Services of Northern California					Co	unty(ies): Yolo		
Provider Contact Name: Alysa Meyer			Prov	Provider Contact Phone: 530 662-1065			Provider Contact Email: ameyer@lsnc.ne	
VIDUAL RIGHT	rs							
G1. Immigra	ation/Naturalization:	Г	2		0	1	0	
G2. Elder Ab	ouse/Neglect/Exploitation:		7		3	0	1	
G3. Other In	ndividual Rights:		4		3	1	0	
CELLANEOUS								
H1. Estate P	Planning/Wills/Trusts:		5		3	0	0	
H2. Advance	e Health Care Directives (A	AHCD):	3		1	0	0	
H3. Financia	l Powers of Attorney:	Г	0		0	0	0	
H4. Other M	iscellaneous:	Г	0		0	0	0	
TOT	AL CASES OPENED IN C	QUARTER:	101	TOTAL CA	ASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
			TOTAL COUNSEL TOTAL LIMITED		TOTAL LEGAL	-		
				AND AD		ADD. SERVICES	REPRESENTATION	- 5
					66	8	8	
TO	TAL ESTIMATED CASE V		S SPENT:	254 EDUCATION A			8	
TO	TAL ESTIMATED CASE V	OUTREACH/	r	EDUCATION A	CTIVITIES E	DATA	8	
Date	Location (If Applicable)	OUTREACH/	COMMUNITY E	EDUCATION A	CTIVITIES E	DATA	Est # of Est. People Hours Reached	
Date	Location	INFORMAT Type of Outre	COMMUNITY E	CIAL OUTREAC	CTIVITIES DE CH ACTIVITION GROUPS TO Outreach	DATA	Est # of Est. People Hours	
Date	Location (If Applicable) Woodland Ranch Cordova (for Yolo, Sacramento, &	INFORMAT Type of Outre Yolo Health A meeting with	COMMUNITY E FION ON SPEC each Activity Aging Alliance C	CIAL OUTREAC	CTIVITIES DE CH ACTIVITI Groups Ta Outreach Providers adults	DATA ES argeted By	Est # of Est. People Hours Reached	
Date 1/22/208 3/28/2018 TOTAL ESTIMATION	Location (If Applicable) Woodland Ranch Cordova (for Yolo, Sacramento, & Placer Counties) TOTAL # OF SPECIAL COMMATED # OF SPECIAL COMMATED	OUTREACH/O INFORMAT Type of Outre Yolo Health A meeting with Annual Comm	COMMUNITY E FION ON SPEC each Activity Aging Alliance C older adult pro nunity Network ACH ACTIVITIE CTIVITY HOUR	collaboration oviders Breakfast ES IN THE QUARS IN THE QUARS	CTIVITIES E CH ACTIVITI Groups Ta Outreach Providers adults Russian C ARTER:	of services to older community 2 7 IS/ACTIVITIES	Est # of Est. People Hours Reached 25 2.5	
Date 1/22/208 3/28/2018 TOTAL ESTIN	Location (If Applicable) Woodland Ranch Cordova (for Yolo, Sacramento, & Placer Counties) TOTAL # OF SPECIAL COUNTY O	Yolo Health A meeting with Annual Comm	COMMUNITY E FION ON SPEC each Activity Aging Alliance C older adult pro nunity Network ACH ACTIVITIE CTIVITY HOUR	CIAL OUTREACTION ACCIONATE OF THE COLOR OF T	CTIVITIES E CH ACTIVITI Groups Ta Outreach Providers adults Russian C ARTER: I PROGRAM	DATA JES LES LES LES LES LES LES LES	Est # of Est. People Hours Reached 25 2.5 150 4	

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530 662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

Fiscal Year: 2017-2018

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3			
PSA: 4 AAA Name: Area 4 Agen	cy on Aging		
AAA Contact Name:	AAA Cor	ntact Phone:	AAA Contact Email:
Provider Name: Community Legal		County(ies): Sierra	
Provider Contact Name: Megan Sasaki	Provider	Contact Phone: 530 265-3425	Provider Contact Email: staff@communitylegal.ne
Total U	Induplicated Client Count f	or Quarter: 4	
	Total Cases Closed		
Total Units	of Service for Quarter (Uni	t=1 Hour): 142	
CLIENT CH	ARACTERISTICS FOR	UNDUPLICATED CLIENTS	
	IN CASES OPENED	THIS QUARTER	
CLIENT AGE	C	LIENT RACE	
60-64:	1	Two or More Races:	0
65-74:	2	Caucasian:	4
75-84:	0	African American:	0
85+:	1	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	4	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	0	Chinese:	0
Female:	4	Filipino:	0
Client Declined to Provide Information:	0	Japanese:	0
Total:	4	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	2	Vietnamese:	0
Homebound:	1	Guamanian:	0
Lives Alone:	3	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	0
Limited English:	0	Race Unknown/Some Other Race:	0
Rural:	4	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	0	Total:	4
Greatest Economic Need (Non-Minority):	2		•

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal County(ies): Sierra

Provider Contact Name: *Megan Sasaki* Provider Contact Phone: *530 265-3425* Provider Contact Email: *staff@communitylegal.net*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	2	1	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2017-2018

Quarter:	2
Qualtel.	3

PSA: 4 AAA Name: Area	4 Agency on Aging					
AAA Contact Name:		AAA Contact Phone	e:		AAA Contact Email:	
Provider Name: Community Lega	Provider Name: Community Legal County(ies): Sierra					
Provider Contact Name: Megan Sas	saki	Provider Contact P	hone: 530 265	-3425	Provider Contact Email:	staff@communitylegal.net
INDIVIDUAL RIGHTS						-
G1. Immigration/Naturalization:	0		0	0	0	
G2. Elder Abuse/Neglect/Exploitation	: 0		0	0	0	
G3. Other Individual Rights:	0		0	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	1		0	1	0	
H2. Advance Health Care Directives (AHCD): 0		0	0	0	
H3. Financial Powers of Attorney:	0		0	0	0	
H4. Other Miscellaneous:	1		1	0	0	
TOTAL CASES OPENED IN	QUARTER: 4	TOTAL CA	SES CLOSED	O IN QUARTER BY C	ASE CLOSED CODE	
	į.	TOTAL CO		TOTAL LIMITED	TOTAL LEGAL	
		AND AD		ADD. SERVICES	REPRESENTATION	
			2	1	0	
TOTAL ESTIMATED CASE	WORK HOURS SPENT:	82				
	OUTREACH/COMMUNI	ITY EDUCATION A	CTIVITIES DAT	TA		
	INFORMATION ON S	SPECIAL OUTREAC	CH ACTIVITIES	<u> </u>		
Date Location (If Applicable)	Type of Outreach Activit	ty	Groups Targ Outreach	geted By	Est # of Est. People Hours Reached	
01/12/2018 Loyalton Sr. Center	Pro Bono Attorney Visit appointments	and legal	Rural Senior	rs	8 6	
2/5/2018 Loyalton Sr. Center	Pro Bono Attorney Visit appointments	and legal	Rural Senior	rs	6 6	
3/5/2018 Loyalton Sr. Center	Pro Bono Attorney Visit appointment	and legal	Rural Senior	rs	9 6	
TOTAL # OF SPE	CIAL OUTREACH ACTIV			3		
INFORMAT	TON ON COMMUNITY L	EGAL EDUCATION	PROGRAMS/	/ACTIVITIES		
Date Location (If Applicable)	Topic		Targeted Au	dience	Est # of Est. Participants Hours	
1/18/2018	Family Law				4 5	

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal County(ies): Sierra

Provider Contact Name: Megan Sasaki Provider Contact Phone: 530 265-3425 Provider Contact Email: staff@communitylegal.net

1/24/2018		Record Clearing		2	4
2/7/2018		Family Law Forms		2	3
2/13/2018		Family Law		2	5
2/20/2018		Housing		5	6
2/28/2018		record Clearing		3	4
3/8/2018	Nevada City	MCLE Bankruptcy	Pro Bono Attorneys	4	6
3/15/2018		Family Law		4	5
3/28/2018		record Clearing		2	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 42

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal County(ies): Nevada

Provider Contact Name: Megan Sasaki Provider Contact Phone: 530 265-3425 Provider Contact Email: staff@communitylegal.net

81

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 244

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 30 Two or More Races: 65-74: Caucasian: 27 46 75-84: African American: 12 0 85+: 5 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 10 Total: 84 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 33 Chinese: 0 Female: 51 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 84 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 30 Vietnamese: 0 Homebound: Guamanian: 4 0 Lives Alone: Hawaiian: 46 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 10 Client Declined to Provide Information: Rural: 40 18 Greatest Economic Need (Minority): Total: 4 84 Greatest Economic Need (Non-Minority): 68 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

10

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal County(ies): Nevada

Provider Contact Name: Megan Sasaki Provider Contact Phone: 530 265-3425 Provider Contact Email: staff@communitylegal.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE								
A1. Bankruptcy/Debt Collection:		5	4	0	0			
A2. Contracts/Warranties:		0	0	0	0			
A3. Other Consumer/Finance:		3	3	0	0			
EMPLOYMENT								
B1. Discrimination:		1	1	0	1			
B2. Other Employment:		2	1	0	1			
FAMILY								
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		8	8	0	0			
C2. Conservatorship:		6	4	2	0			
C3. Other Family:		0	0	0	0			
HEALTH/COMMUNITY BASED CARE								
D1. Medi-Cal/Medicaid:		4	3	1	0			
D2. Medicare:		1	1	0	0			
D3. Other Health/Community Based Care:		2	2	0	0			
HOUSING								
E1. Landlord-Tenant (Subsidized or Private Housing):		28	20	4	3			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		4	4	0	0			
E3. Other Housing:		4	2	2	0			
INCOME MAINTENANCE								
F1. Social Security:		2	1	0	1			
F2. Supplemental Security Income (SSI):		2	0	2	0			
F3. Pensions/Retiree Benefits:		1	1	0	0			
F4. Other Income Maintenance:		0	0	0	0			

Fiscal Year: 2017-2018

PSA: 4 AAA Name: Area	4 Agency on Aging					
AAA Contact Name:	AAA Contact Name: AAA Contact Phone:					
Provider Name: Community Lega	ı e		Co	unty(ies): Nevada		
Provider Contact Name: Megan Sas	saki	Provider Contact P	hone: 530 2	65-3425	Provider Contact Emai	staff@communitylegal.net
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:			0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	: (0	0	0	
G3. Other Individual Rights:			0	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	10		6	2	0	
H2. Advance Health Care Directives (AHCD):		0	0	0	
H3. Financial Powers of Attorney:			0	0	0	
H4. Other Miscellaneous:			1	0	0	
TOTAL CASES OPENED IN	QUARTER: 8	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	-
	r	TOTAL CO AND AD		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-
			62	13	6	
TOTAL ESTIMATED CASE	WORK HOURS SPENT	200				
	OUTREACH/COMMUN	ITY FOUCATION A	CTIVITIES F	ΣΑΤΔ]
	INFORMATION ON					<u> </u>
Date Location	Type of Outreach Activ			argeted By	Est # of Est.	
(If Applicable)	Type of Outreach Activ	пу	Outreach	9	People Hours Reached	
2/7/2018 FREED (Grass Valley)	CLiC advisory council r County Agencies (mos were AAA4 service par	t agencies present	Elderly, D	isabled, Mentally Ill	25 1.5	
TOTAL # OF SPE	CIAL OUTREACH ACT	IVITIES IN THE QUA	ARTER:	1		
TOTAL ESTIMATED # OF SPECIAL (2		
INFORMAT	TON ON COMMUNITY	LEGAL EDUCATION	PROGRAM	MS/ACTIVITIES]
Date Location	Topic		Targeted	Audience	Est # of Est.	
(If Applicable)			_		Participants Hours	
01/18/2018	Family Law	_			4 5	
01/24/2018	Record Clearing				2 4	
2/7/2018	Family Law Forms				2 3	

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal County(ies): Nevada

Provider Contact Name: Megan Sasaki Provider Contact Phone: 530 265-3425 Provider Contact Email: staff@communitylegal.net

2/13/2018		Family Law		2	5
2/20/2018		Housing		5	6
2/28/2018		Record Clearing		3	4
3/8/2018	Nevada City	MCLE Bankruptcy	Pro Bono Attorneys	4	6
3/15/2018		Family Law		4	5
3/28/2018		Record Clearing		2	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 42

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 3

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Jenay Cottrell AAA Contact Phone: 415-473-6947 AAA Contact Email: jcottrell@marincountry.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: Laurie Joyce Provider Contact Phone: 415-492-0230 ext. 303 Provider Contact Email: Ljoyce@legalaidmarin.org

Total Unduplicated Client Count for Quarter: 74

Total Cases Closed in Quarter: 111

Total Units of Service for Quarter (Unit=1 Hour): 618

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 18 Two or More Races: 65-74: 33 Caucasian: 55 75-84: African American: 21 6 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 74 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 32 Chinese: 0 Female: 42 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 74 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 6 2 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 53 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 2 Limited English: 4 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 3 0 Greatest Economic Need (Minority): Total: 74 10 Greatest Economic Need (Non-Minority): 19 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Jenay Cottrell AAA Contact Phone: 415-473-6947 AAA Contact Email: jcottrell@marincountry.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: Laurie Joyce Provider Contact Phone: 415-492-0230 ext. 303 Provider Contact Email: Ljoyce@legalaidmarin.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE	<u> </u>						
A1. Bankruptcy/Debt Collection:	2	4	1	0			
A2. Contracts/Warranties:	1	1	0	0			
A3. Other Consumer/Finance:	1	2	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	2	1	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	1	0	0			
D2. Medicare:	1	0	0	0			
D3. Other Health/Community Based Care:	0	1	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	29	18	8	2			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	2	0	0			
E3. Other Housing:	1	0	0	0			
INCOME MAINTENANCE							
F1. Social Security:	3	3	0	0			
F2. Supplemental Security Income (SSI):	1	1	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	1	1	0	0			

Fiscal Year: 2017-2018

PSA: 5 AAA Name: Ma AAA Contact Name: Jenay Cottrell	arm County Divisio		nd Adult Services Contact Phone: 415-47	2 6047	AAA Contact Email: ice	ottrell@marincountry.org
Provider Name: Legal Aid of th				ounty(ies): <i>Marin Cou</i>	-	ntrenomanneountry.org
Provider Contact Name: Laurie J	_	Provi	der Contact Phone: 415 -	* * *	-	: Ljoyce@legalaidmarin.org
			40. 00dot :	702 0200 0AU 000	Trongo: Comact Email	-
INDIVIDUAL RIGHTS G1. Immigration/Naturalization:	_	0	0	0	0	•
G2. Elder Abuse/Neglect/Exploitation	on:	0	0			·
	JII.				-	•
G3. Other Individual Rights:	,	11	13	0	20	
MISCELLANEOUS H1. Estate Planning/Wills/Trusts:		16	20	0	0	,
H2. Advance Health Care Directive	· (VHCD)·		5			,
	s (AIICD).	2			0	r
H3. Financial Powers of Attorney:	<u></u>	0	0			•
H4. Other Miscellaneous:		3	6	0	1	
TOTAL CASES OPENED I	N QUARTER:	74		SED IN QUARTER BY (
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			79			- -
TOTAL ESTIMATED CAS	E WORK HOURS	ODENT.			, 23	
TOTAL ESTIMATED CAS	E WORK HOURS	SPENT:	598			п
	OUTREACH/CC	MMUNITY E	DUCATION ACTIVITIES	DATA		
	INFORMATIO	N ON SPECI	AL OUTREACH ACTIVI	TIES		
Date Location	Type of Outread	h Activity		Γargeted By	Est # of Est.	
(If Applicable)			Outreach	1	People Hours Reached	
24/27/2010	1 lp	- "				
01/07/2018 San Rafael	Renters'Rights			ome renters	3 3	
01/08/2018 Tiburon	Renters' Rights		Senior r		5 3	
02/02/2018 Tiburon	Renters' Rights		Senior r		6 3	
02/07/2018 San Rafael	Employment La	W	Low inco	ome	10 3	
03/02/2018 San Rafael	Bankruptcy		Low Inc	ome	2 8	
TOTAL # OF S	PECIAL OUTREAC	H ACTIVITIES	S IN THE QUARTER:	5		
TOTAL ESTIMATED # OF SPECIA			_	20		
TOTAL ESTIMATED # OF SPECIA	L OUTREACH ACT	IVIII HOUKS	THE GUARTER.	ZU		
TOTAL # OF COMMUNITY L	EGAL EDUCATION	I PROGRAMS	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUN			-	0		

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera Provider Contact Phone: 415 757-4507 Provider Contact Email: Iciera@laesf.org

Total Unduplicated Client Count for Quarter: 263

Total Cases Closed in Quarter: 185

Total Units of Service for Quarter (Unit=1 Hour): 1665

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 63 Two or More Races: 65-74: 126 Caucasian: 126 75-84: African American: 51 44 85+: Native American/Native Alaskan: 23 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 263 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 113 Chinese: 26 Female: 150 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 263 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 145 Vietnamese: 4 Homebound: Guamanian: 12 0 Lives Alone: Hawaiian: 138 0 Institutionalized: 2 Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 26 4 Limited English: 42 Race Unknown/Some Other Race: 33 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 92 263 Greatest Economic Need (Non-Minority): 64 Greatest Economic Need (Minority Status Unknown): 0

42

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera Provider Contact Phone: 415 757-4507 Provider Contact Email: Iciera@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	17	1	5	3			
A2. Contracts/Warranties:	2	0	0	0			
A3. Other Consumer/Finance:	11	6	4	1			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	1	0	1	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	3	1	1	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	171	75	5	44			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	0	0			
E3. Other Housing:	0	1	0	0			
INCOME MAINTENANCE							
F1. Social Security:	1	0	0	0			
F2. Supplemental Security Income (SSI):	3	3	2	0			
F3. Pensions/Retiree Benefits:	1	0	0	0			
F4. Other Income Maintenance:	0	0	1	0			

Fiscal Year: 2017-2018

PSA: 6 AAA Name: Department of	Aging and Adult S	Services AAA							
AAA Contact Name: Michael Zaugg	AAA	Contact Phone: 415 355	AAA Contact Email: mic	chael.zaugg@sfgov.org					
Provider Name: Legal Assistance to the Elde	erly	rly County(ies): San Francisco							
Provider Contact Name: Laura Slade Chiera	Provi	ider Contact Phone: 415 7	57-4507	Provider Contact Email:	lciera@laesf.org				
INDIVIDUAL RIGHTS									
G1. Immigration/Naturalization:	0	0	0	0					
G2. Elder Abuse/Neglect/Exploitation:	30	12	0	2					
G3. Other Individual Rights:	1	0	0	0					
MISCELLANEOUS									
H1. Estate Planning/Wills/Trusts:	11	1	8	0					
H2. Advance Health Care Directives (AHCD):	0	0	0	0					
H3. Financial Powers of Attorney:	0	0	0	0					
H4. Other Miscellaneous:	7	4	1	0					
TOTAL CASES OPENED IN QUARTER:	263	TOTAL CASES CLOS	ED IN QUARTER BY O	CASE CLOSED CODE					
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION					
		107	28	50					
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	1665							
OUTREAC	H/COMMUNITY E	DUCATION ACTIVITIES [)ATA						
		_							
TOTAL # OF SPECIAL OUT	REACH ACTIVITIES	S IN THE QUARTER:	0						
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:									
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:									
			0						
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0									

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415 567-6255 Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 44

Total Cases Closed in Quarter: 27

Total Units of Service for Quarter (Unit=1 Hour): 605

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 12 Two or More Races: 65-74: 11 Caucasian: 1 75-84: African American: 14 2 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 2 Total: 44 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 15 Chinese: 19 Female: 28 Filipino: 4 Client Declined to Provide Information: 1 Japanese: 5 Total: 44 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 28 2 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 0 Institutionalized: Samoan: 0 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 Limited English: 30 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 41 44 Greatest Economic Need (Non-Minority): Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415 567-6255 Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	0	0	0	0			
A2. Contracts/Warranties:	1	0	0	0			
A3. Other Consumer/Finance:	0	0	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	4	3	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	1	1	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	7	5	0	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0			
E3. Other Housing:	0	1	0	0			
INCOME MAINTENANCE							
F1. Social Security:	2	1	0	0			
F2. Supplemental Security Income (SSI):	5	2	0	0			
F3. Pensions/Retiree Benefits:	2	0	0	0			
F4. Other Income Maintenance:	0	0	0	0			

Fiscal Year: 2017-2018

3/16/2018 APILO Office

Quarter: 3

PSA: 6	AAA Name: Depar	tment of Ag	ing and Adult S	ervices AAA						
AAA Contact Nar	AAA Contact Name: Michael Zaugg AAA Contact Phone:			e: 415 35 5	5-6790	Α	AA Contact	t Email: <i>Mi</i>	chael.Zaugg@sfgov.org	
Provider N	ame: Nihonmachi Legal	Outreach dl	ba API Legal Ou	treach	Co	unty(ies): San F	rancis	co		
Provider Co	ontact Name: <i>Esther Leon</i>	g	Provi	der Contact Pl	none: 415 5	667-6255	Р	rovider Cor	ntact Email	: eleong@apilegaloutreach
INDIVIDUAL RIGH	ITS									
G1. Immigr	ation/Naturalization:	Г	5		1		0		2	,
G2. Elder A	buse/Neglect/Exploitation:	Г	10		6		0		3	
G3. Other I	ndividual Rights:	Г	0		0		0		0	,
MISCELLANEOUS	3									
H1. Estate	Planning/Wills/Trusts:	Г	8		0		0		2	
H2. Advanc	e Health Care Directives (Al	HCD):	0		0		0		0	,
H3. Financi	al Powers of Attorney:	Γ	2		0		0		0	,
H4. Other N	Miscellaneous:	Ī	0		0		0		0	
TO1	TAL CASES OPENED IN Q	UARTER:	47	TOTAL CA	SES CLOS	ED IN QUARTER	BY CA	SE CLOSE	D CODE	
		,	.,	TOTAL COL		TOTAL LIMITED		TOTAL LE		-
				AND AD		ADD. SERVICES		REPRESENT	ATION	-
					20		0		7	
то	TAL ESTIMATED CASE W	ORK HOUR	S SPENT:	551						
	(OUTREACH/	COMMUNITY E	DUCATION AC	TIVITIES I	DATA				
		INFORMA	TION ON SPECI	AL OUTREAC	H ACTIVIT	IES				
Date	Location (If Applicable)	Гуре of Outre	each Activity		Groups T Outreach	argeted By		Est # of People Reached	Est. Hours	
Winter 201	APILO Office	Newslwtter:	Senior Rights Bul	lentin	General F	Public Service Providence	ders	0	4	
TOTAL EST	TOTAL # OF SPECIAL O	UTREACH A	CTIVITY HOURS	S IN THE QUA	RTER:	1 4		,		1
	INFORMATIO	ON ON COM	MUNITY LEGAL	EDUCATION	PROGRAM	MS/ACTIVITIES				
Date	Location (If Applicable)	Горіс			Targeted	Audience		Est # of Participants	Est. s Hours	
1/23/2018	APILO Office	API Elder Ab	use Task Force		Service P	roviders		12	10	
2/20/2018		Brown Bag S ID Theft Trai	eries I: Equifax E ning	Breach and	Service P	roviders		32	37	
3/7/2018	APILO Office	Public Benefi	ts Training		Service P	roviders		20	2	

General Public

Medicare Fraud Outreach and Education

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415 567-6255 Provider Contact Email: eleong@apilegaloutreach.

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 50

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Lydia Lop Provider Contact Phone: 415 553-3408 Provider Contact Email: ryan@Ircl.org

Total Unduplicated Client Count for Quarter: 35

Total Cases Closed in Quarter: 23

Total Units of Service for Quarter (Unit=1 Hour): 559

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 10 Two or More Races: 65-74: 23 Caucasian: 75-84: African American: 2 0 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 35 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 21 Chinese: 0 Female: 14 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 35 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 8 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 28 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 35 0 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

28

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Lydia Lop Provider Contact Phone: 415 553-3408 Provider Contact Email: ryan@Ircl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ed by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	1	0	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	3	2	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	2	3	0
F2. Supplemental Security Income (SSI):	8	4	4	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

Quarter. 3									
PSA: 6	AAA Name: Dep	partment of A			445.055.0	7700	AAA O a a b a b	Franklings (
	ne: Michael Zaugg		AAA	Contact Phone					l.Zaugg@sfgov.org
	ame: La Raza Centro						unty of San Fr		
Provider Co	ntact Name: <i>Ryan Knu</i>	itson, Esq., &	Lydia Lop Prov	ider Contact Pr	ione: 415 55	3-3408	Provider Con	tact Email: <i>rya</i>	n@lrcl.org
INDIVIDUAL RIGHT									
G1. Immigra	ation/Naturalization:		0		0	0		0	
G2. Elder Al	ouse/Neglect/Exploitatio	n:	0		0	0		0	
G3. Other In	ndividual Rights:		0		0	0		0	
MISCELLANEOUS									
H1. Estate F	Planning/Wills/Trusts:		4		2	2		0	
H2. Advance	e Health Care Directives	(AHCD):	0		0	0		0	
H3. Financia	al Powers of Attorney:		0		0	0		0	
H4. Other M	liscellaneous:		1		1	0		0	
тот	AL CASES OPENED IN	QUARTER:	23	TOTAL CA	SES CLOSE	D IN QUARTER BY	CASE CLOSE	CODE	
				TOTAL COL		TOTAL LIMITED	TOTAL LEG		
				AND AD\		ADD. SERVICES	REPRESENTA	ATION	
					12	10		1	
TO	TAL ESTIMATED CASE	WORK HOU	RS SPENT:	519					
		OUTREACH	I/COMMUNITY E	DUCATION AC	TIVITIES DA	ATA			
		INFORM	ATION ON SPEC	IAL OUTREAC	H ACTIVITIE	S			
Date	Location	Type of Out	reach Activity		Groups Tar	aeted Bv	Est # of	Est.	
	(If Applicable)	. , , , , , , , , , , , , , , , , , , ,			Outreach	geteu 2)	People	Hours	
							Reached		
Weekly Hou	LRCL	La Raza Ce	ntro Legal Senior	Clinic	Elderly and	disabled	35	0	
Allied Agen	Curry Senior Center		egal clinic for low i		Elderly and	disabled	35	0	
-			Curry Senior Cente f every month on						
		curry Senio	r Center	1100 With					
Monthly Lat	30th Street Senior		mmunity care pro		Local area	service providers	25	5	
	Center		as such as medica ortive care, hospic						
		counseling,	public services, s	ocial services,					
			buse prevention, I communication a						
			nt once a month	and Service					

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

SA: 6	AAA Name: Depa	rtment of Aging and Adult Services AAA		
AA Contact Name:	Michael Zaugg	AAA Contact Phone	: 415 355-6790	AAA Contact Email: Michael.Zaugg@sfgov.or
Provider Name	: La Raza Centro L	egal, Inc.	County(ies):	City & County of San Francisco, CA
Provider Contac	t Name: <i>Ryan Knut</i> s	son, Esq., & Lydia Lop Provider Contact Ph	one: 415 553-3408	Provider Contact Email: ryan@lrcl.org
	Dominics Catholic urch Pacific Heights	Gave presentation on Costa Hawkins law, rent control, Prop 13, and eviction defense to parishioners and community members at monthly ballot initiative presentation	Local Community	60 35
	TOTAL # OF SPE	CIAL OUTREACH ACTIVITIES IN THE QUA	RTER: 4	ī
TOTAL ESTIMAT	ED#OF SPECIAL C	OUTREACH ACTIVITY HOURS IN THE QUAI	RTER: 40	

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415 896-1701 Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 22

Total Cases Closed in Quarter: 23

Total Units of Service for Quarter (Unit=1 Hour): 643

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 14 Two or More Races: 65-74: 6 Caucasian: 1 75-84: African American: 2 0 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 22 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 11 Chinese: 10 Female: 11 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 22 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 10 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 Limited English: 20 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 0 0 Total: 22 Greatest Economic Need (Minority): 20 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415 896-1701 Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			TER Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:		0	0	0
A2. Contracts/Warranties:		0	0	0
A3. Other Consumer/Finance:		0	0	0
EMPLOYMENT				
B1. Discrimination:		3	0	0
B2. Other Employment:	!	5	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0
C2. Conservatorship:		0	0	0
C3. Other Family:		0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	14	14	0	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

PSA: 6 AAA Name: Department	of Aging and Adult Sei	rvices AAA			
AAA Contact Name: Michael Zaugg	AAA C	ontact Phone: 415 355	-6790	AAA Contact Email: mic	hael.zaugg@sfgov.org
Provider Name: Asian Americans Advance	cing Justice - Asian La	w Co	unty(ies): San Franc	isco	
Provider Contact Name: Irma Aronce, Gran	nts and Admini Provide	er Contact Phone: 415 8	96-1701	Provider Contact Email:	irmaa@advancingjustice-
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	0	0	0	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUART	ER: 22	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE	
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
		22	0] 1	
TOTAL ESTIMATED CASE WORK	HOURS SPENT:	634			
OUTRE	EACH/COMMUNITY EDI	UCATION ACTIVITIES D	ATA		
INFO	ORMATION ON SPECIA	L OUTREACH ACTIVITI	ES		
Date Location Type of	f Outreach Activity		argeted By	Est # of Est.	
(If Applicable)		Outreach		People Hours Reached	
1/17/2018 San Francisco SF Ter	nants KYR Training	ADI Comp	nunity Partners	14 3	
	nants KYR Training		Equity Center	6 3	
	ach about Housing Rights		ge Students	30 3	
2/20/2010 Cililatowii Si	acti about flousing Rights	City Colley	ge Students	30 3	
TOTAL # OF SPECIAL O	UTREACH ACTIVITIES	IN THE QUARTER:	3		
TOTAL ESTIMATED # OF SPECIAL OUTRE	ACH ACTIVITY HOURS	IN THE QUARTER: 🦳	9		
TOTAL # OF COMMUNITY LEGAL ED			0		
TOTAL ESTIMATED # OF COMMUNITY LEGA	L EDUCATION HOURS	IN THE QUARTER:	0		

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 3

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 297

Total Cases Closed in Quarter: 290

Total Units of Service for Quarter (Unit=1 Hour): 1960

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 55 Two or More Races: 65-74: 143 Caucasian: 191 75-84: African American: 72 53 85+: Native American/Native Alaskan: 27 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 297 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 101 Chinese: 12 Female: 196 Filipino: 5 Client Declined to Provide Information: 0 Japanese: Total: 297 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 97 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 32 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 21 20 Limited English: 8 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 11 Greatest Economic Need (Minority): Total: 297 49 Greatest Economic Need (Non-Minority): 45 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

24

Fiscal Year: 2017-2018

Quarter: 3

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem C						
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)				
CONSUMER/FINANCE	<u>'</u>							
A1. Bankruptcy/Debt Collection:	5	2	1	1				
A2. Contracts/Warranties:	3	3	0	0				
A3. Other Consumer/Finance:	22	14	6	0				
EMPLOYMENT								
B1. Discrimination:	0	0	0	0				
B2. Other Employment:	0	0	0	0				
FAMILY								
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	0	0	0				
C2. Conservatorship:	0	3	0	0				
C3. Other Family:	2	2	0	0				
HEALTH/COMMUNITY BASED CARE								
D1. Medi-Cal/Medicaid:	0	1	0	0				
D2. Medicare:	0	0	0	0				
D3. Other Health/Community Based Care:	1	0	0	0				
HOUSING								
E1. Landlord-Tenant (Subsidized or Private Housing):	76	43	12	18				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	5	0	0				
E3. Other Housing:	15	15	0	1				
INCOME MAINTENANCE								
F1. Social Security:	1	1	0	0				
F2. Supplemental Security Income (SSI):	3	2	1	0				
F3. Pensions/Retiree Benefits:	0	0	0	0				
F4. Other Income Maintenance:	1	1	0	0				

Fiscal Year: 2017-2018

		au-County Employment an	d Human Services De	•		
AA Contact Name:		A Contact Phone:		AAA Contact Email:		
Provider Name: Contra Costa Senior L	_		unty(ies): Contra Co			
Provider Contact Name: Verna Haas	Pro	vider Contact Phone: 925 6	09-7900	Provider Contact Email:	: Verna.haas@ccsls.or	
DIVIDUAL RIGHTS					,	
G1. Immigration/Naturalization:	0	0	0	0	,	
G2. Elder Abuse/Neglect/Exploitation:	21	11	11	1		
G3. Other Individual Rights:	0	0	0	0		
SCELLANEOUS					r	
H1. Estate Planning/Wills/Trusts:	31	21	6	0	,	
H2. Advance Health Care Directives (AHCD): 83	1	77	1		
H3. Financial Powers of Attorney:	0	0	0	0		
H4. Other Miscellaneous:	25	23	5	1		
TOTAL CASES OPENED IN QUAR	RTER: 297	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE		
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	1	
		AND ADVICE	ADD. SERVICES	REPRESENTATION 23	-	
TOTAL ESTIMATED CASE WOR	K HOLIDS SDENT:					
OUT	, r	1943 EDUCATION ACTIVITIES D	ATA			
	REACH/COMMUNITY	EDUCATION ACTIVITIES D				
IN	REACH/COMMUNITY		ES	Est # of Est. People Hours Reached		
Date Location Type (If Applicable)	REACH/COMMUNITY	EDUCATION ACTIVITIES DE CIAL OUTREACH ACTIVITI Groups Ta	ES argeted By	People Hours		
Date Location Type (If Applicable) 2/2/17 Pleasant Hill Available	REACH/COMMUNITY FORMATION ON SPECE of Outreach Activity illable services	CIAL OUTREACH ACTIVITIES E Groups Ta Outreach HICAP Vo	ES argeted By lunteers	People Hours Reached		
Date Location Type (If Applicable) 2/2/17 Pleasant Hill Avai	FORMATION ON SPECE OF Outreach Activity illable services OUTREACH ACTIVITIE	CIAL OUTREACH ACTIVITIES COUTREACH ACTIVITIES TO Outreach HICAP VO ES IN THE QUARTER:	ES argeted By lunteers	People Hours Reached		
Date Location Type (If Applicable) 2/2/17 Pleasant Hill Avai TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OUTR	REACH/COMMUNITY FORMATION ON SPECE of Outreach Activity ilable services OUTREACH ACTIVITY	EDUCATION ACTIVITIES DECIAL OUTREACH ACTIVITIES Groups Ta Outreach HICAP VO ES IN THE QUARTER:	Iunteers 1 2	People Hours Reached		
Date Location Type (If Applicable) 2/2/17 Pleasant Hill Available TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OUTR	FORMATION ON SPECE OF Outreach Activity illable services OUTREACH ACTIVITIES EACH ACTIVITY HOUSE ON COMMUNITY LEGAL	EDUCATION ACTIVITIES E CIAL OUTREACH ACTIVITI Groups Ta Outreach HICAP VO ES IN THE QUARTER: RS IN THE QUARTER: AL EDUCATION PROGRAM	Iunteers 1 2 IS/ACTIVITIES	People Hours Reached 50 2		
Date Location Type (If Applicable) 2/2/17 Pleasant Hill Avai TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OUTR	FORMATION ON SPECE OF Outreach Activity illable services OUTREACH ACTIVITIES EACH ACTIVITY HOUSE ON COMMUNITY LEGAL	EDUCATION ACTIVITIES DECIAL OUTREACH ACTIVITIES Groups Ta Outreach HICAP VO ES IN THE QUARTER:	Iunteers 1 2 IS/ACTIVITIES	People Hours Reached		
Date Location Type (If Applicable) 2/2/17 Pleasant Hill Avai TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OUTR INFORMATION (If Applicable)	FORMATION ON SPECE OF Outreach Activity illable services OUTREACH ACTIVITIES EACH ACTIVITY HOUSE ON COMMUNITY LEGAL	EDUCATION ACTIVITIES E CIAL OUTREACH ACTIVITI Groups Ta Outreach HICAP VO ES IN THE QUARTER: RS IN THE QUARTER: AL EDUCATION PROGRAM	Iunteers 1 2 IS/ACTIVITIES Audience	People Hours Reached 50 2 Est # of Est.		
Date Location Type (If Applicable) TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OUTR INFORMATION	REACH/COMMUNITY FORMATION ON SPECE OF Outreach Activity Idable services OUTREACH ACTIVITIE REACH ACTIVITY HOULD ON COMMUNITY LEGAL C	EDUCATION ACTIVITIES E CIAL OUTREACH ACTIVITI Groups Ta Outreach HICAP Vo ES IN THE QUARTER: RS IN THE QUARTER: AL EDUCATION PROGRAM Targeted A	Iunteers 1 2 IS/ACTIVITIES Audience	People Hours Reached 50 2 Est # of Est. Participants Hours		
Date Location (If Applicable) 2/2/17 Pleasant Hill Available	REACH/COMMUNITY FORMATION ON SPECE OF Outreach Activity Ilable services OUTREACH ACTIVITY REACH ACTIVITY HOUR ON COMMUNITY LEGAL C OF Abuse	EDUCATION ACTIVITIES E CIAL OUTREACH ACTIVITI Groups Ta Outreach HICAP VO ES IN THE QUARTER: RS IN THE QUARTER: Targeted A Grad stud	Iunteers 1 2 IS/ACTIVITIES Audience	People Hours Reached 50 2 Est # of Est. Participants Hours 15 2		

Fiscal Year: 2017-2018

Quarter: 3

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Phone: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of San Mateo County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: 650 517-8917 Provider Contact Email: *mshawver@legalaidsmc*

Total Unduplicated Client Count for Quarter: 107

Total Cases Closed in Quarter: 112

Total Units of Service for Quarter (Unit=1 Hour): 859

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 31 Two or More Races: 65-74: Caucasian: 42 66 75-84: African American: 21 9 85+: Native American/Native Alaskan: 13 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 107 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 39 Chinese: 3 Female: 68 Filipino: 13 Client Declined to Provide Information: 0 Japanese: 1 Total: 107 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 41 0 Homebound: Guamanian: 2 0 Lives Alone: Hawaiian: 48 0 Institutionalized: Samoan: 1 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 6 Limited English: 20 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 8 0 Greatest Economic Need (Minority): Total: 15 107 Greatest Economic Need (Non-Minority): 22 Greatest Economic Need (Minority Status Unknown): 0

29

Fiscal Year: 2017-2018

Quarter: 3

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650 517-8917* Provider Contact Email: *mshawver@legalaidsmc*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	2	2	1
A2. Contracts/Warranties:	6	4	0	0
A3. Other Consumer/Finance:	4	2	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	48	26	4	5
D2. Medicare:	2	0	2	0
D3. Other Health/Community Based Care:	2	2	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	38	22	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	3	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	5	0	0
F2. Supplemental Security Income (SSI):	6	3	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	1	0

Fiscal Year: 2017-2018

SA: 8 AAA Name: San A Contact Name:	•	AA	A Contact Phone:		AAA Contact Email:	
Provider Name: Legal Aid Societ	v of San Mateo	County	C	ounty(ies): San Mate	0	
Provider Contact Name: M. Stacey		•	vider Contact Phone: 650			l: mshawver@legalaidsn
IVIDUAL RIGHTS						
G1. Immigration/Naturalization:		1	1	0	0	
G2. Elder Abuse/Neglect/Exploitation	n:	4	3	0	2	
G3. Other Individual Rights:		0	0	0	0	
CELLANEOUS				•		
H1. Estate Planning/Wills/Trusts:		3	1	3	0	
H2. Advance Health Care Directives ((AHCD):	1	0	1	0	Ī
H3. Financial Powers of Attorney:		0	0	0	0	Ī
H4. Other Miscellaneous:		6	.5	4	0	
TOTAL CASES OPENED IN	QUARTER:	138	TOTAL CASES CLO	SED IN QUARTER BY	CASE CLOSED CODE	
	40111111111	130				
			TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
TOTAL ESTIMATED CASE	WORK HOURS	S SPENT:	AND ADVICE 78	ADD. SERVICES	REPRESENTATION	F
TOTAL ESTIMATED CASE		ļ.	AND ADVICE 78	ADD. SERVICES	REPRESENTATION	
TOTAL ESTIMATED CASE	OUTREACH/O	OMMUNITY	AND ADVICE 78	ADD. SERVICES 26 DATA	REPRESENTATION	
Date Location (If Applicable)	OUTREACH/O	OMMUNITY	839 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVITIES	ADD. SERVICES 26 DATA TIES Targeted By	REPRESENTATION	
Date Location	OUTREACH/O	ION ON SPE	839 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVI Groups Outreac	ADD. SERVICES 26 DATA TIES Targeted By	REPRESENTATION 8 Est # of Est. People Hours	
Date Location (If Applicable) 3/9/18	INFORMAT Type of Outrea South San Fra	ION ON SPEcach Activity	839 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVI Groups Outreac Health Fair Seniors	ADD. SERVICES 26 DATA TIES Targeted By h and service providers	Est # of Est. People Hours Reached	
Date Location (If Applicable) 3/9/18 South San Francisco TOTAL # OF SPE	OUTREACH/O INFORMAT Type of Outrea South San Fra	ION ON SPEcach Activity Incisco Senior	839 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVITIES Outreac Health Fair Seniors ES IN THE QUARTER:	ADD. SERVICES 26 DATA TIES Targeted By h and service providers	Est # of Est. People Hours Reached	
Date Location (If Applicable) 3/9/18 South San Francisco TOTAL # OF SPE TOTAL ESTIMATED # OF SPECIAL	OUTREACH/O INFORMAT Type of Outrea South San Fra ECIAL OUTREA OUTREACH AC	ION ON SPE ach Activity ancisco Senior	AND ADVICE 78 839 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVI Groups Outreac Health Fair Seniors ES IN THE QUARTER: RS IN THE QUARTER:	ADD. SERVICES 26 DATA TIES Targeted By h and service providers 1 5	Est # of Est. People Hours Reached	
Date Location (If Applicable) 3/9/18 South San Francisco TOTAL # OF SPECIAL INFORMATION	OUTREACH/O INFORMAT Type of Outrea South San Fra ECIAL OUTREA OUTREACH ACTION ON COMM	ION ON SPE ach Activity ancisco Senior	AND ADVICE 78 839 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVI Groups Outreach Health Fair Seniors ES IN THE QUARTER: RS IN THE QUARTER: AL EDUCATION PROGRA	ADD. SERVICES 26 DATA TIES Targeted By h and service providers 1 5 AMS/ACTIVITIES	Est # of Est. People Hours Reached 500 4.5	
Date Location (If Applicable) 3/9/18 South San Francisco TOTAL # OF SPE TOTAL ESTIMATED # OF SPECIAL	OUTREACH/O INFORMAT Type of Outrea South San Fra ECIAL OUTREA OUTREACH AC	ION ON SPE ach Activity ancisco Senior	AND ADVICE 78 839 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVI Groups Outreach Health Fair Seniors ES IN THE QUARTER: RS IN THE QUARTER: AL EDUCATION PROGRA	ADD. SERVICES 26 DATA TIES Targeted By h and service providers 1 5	Est # of Est. People Hours Reached	
Date Location (If Applicable) 3/9/18 South San Francisco TOTAL # OF SPE TOTAL ESTIMATED # OF SPECIAL INFORMATED Date Location	OUTREACH/O INFORMAT Type of Outrea South San Fra ECIAL OUTREA OUTREACH ACTION ON COMM	ION ON SPE ach Activity ancisco Senior CH ACTIVITI	AND ADVICE 78 839 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVI Groups Outreach Health Fair Seniors ES IN THE QUARTER: RS IN THE QUARTER: Targeter Targeter	ADD. SERVICES 26 DATA TIES Targeted By h and service providers 1 5 AMS/ACTIVITIES	Est # of Est. People Hours Reached 500 4.5	
Date Location (If Applicable) 3/9/18 South San Francisco TOTAL # OF SPE TOTAL ESTIMATED # OF SPECIAL INFORMATED Date Location (If Applicable)	OUTREACH/O INFORMAT Type of Outrea South San Fra ECIAL OUTREA OUTREACH ACTION ON COMM	ION ON SPECACH Activity CHACTIVITI CTIVITY HOU	AND ADVICE 78 839 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVITY Groups Outreach Health Fair Seniors ES IN THE QUARTER: RS IN THE QUARTER: Targeter ting Seniors	ADD. SERVICES 26 DATA TIES Targeted By h and service providers 1 5 AMS/ACTIVITIES d Audience	Est # of Est. People Hours Reached 500 4.5 Est # of Est. Participants Hours	
Date Location (If Applicable) 3/9/18 South San Francisco TOTAL # OF SPE TOTAL ESTIMATED # OF SPECIAL INFORMATION (If Applicable) 1/8/18 San Mateo	South San Fra ECIAL OUTREACH ACTION ON COMM Topic Aging & Adult	ION ON SPECACH ACTIVITY CH ACTIVITY CTIVITY HOU	AND ADVICE 78 839 EDUCATION ACTIVITIES CIAL OUTREACH ACTIVI Groups Outreach Health Fair Seniors ES IN THE QUARTER: RS IN THE QUARTER: AL EDUCATION PROGRATICE Targete ting Seniors mmittee Seniors	ADD. SERVICES 26 DATA TIES Targeted By h and service providers 1 5 AMS/ACTIVITIES d Audience and service providers	Est # of Est. People Hours Reached 500 4.5 Est # of Est. Participants Hours	

Fiscal Year: 2017-2018

Quarter: 3

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: 650 517-8917 Provider Contact Email: *mshawver@legalaidsmc*

1/25/8	Menlo Park	Elder Abuse Prevention Presentation at Little House	Seniors and service providers	10	2
1/30/18	San Mateo	Aging & Adult Services Provider Network	Seniors and service providers	40	2.5
3/12/18	San Mateo	Aging & Adult General Meeting	Seniors and service providers	40	2.5
3/12/18	San Mateo	Adult Abuse Prevention Committee	Seniors and service providers	10	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510-577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@Jashicap.org

Total Unduplicated Client Count for Quarter: 105

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 2884

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 21 Two or More Races: 65-74: 50 Caucasian: 38 75-84: African American: 29 22 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 105 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 32 Chinese: 11 Female: 73 Filipino: Client Declined to Provide Information: 0 Japanese: 3 Total: 105 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 39 Vietnamese: 0 Homebound: Guamanian: 0 1 Lives Alone: Hawaiian: 0 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 69 2 Limited English: 14 Race Unknown/Some Other Race: 14 Client Declined to Provide Information: Rural: 0 2 Greatest Economic Need (Minority): Total: 37 105 Greatest Economic Need (Non-Minority): 11 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

14

Fiscal Year: 2017-2018

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510-577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	0	0	0	0			
A2. Contracts/Warranties:	0	0	0	0			
A3. Other Consumer/Finance:	3	2	1	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	21	1	16	7			
C3. Other Family:	2	2	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	3	1	1	0			
D2. Medicare:	8	2	4	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0			
E3. Other Housing:	8	5	1	0			
INCOME MAINTENANCE							
F1. Social Security:	9	3	3	3			
F2. Supplemental Security Income (SSI):	10	5	4	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	0	0	0	0			

Fiscal Year: 2017-2018

Quarter: 3										
PSA: 9	AAA Name: Alai	meda County	Area Age	ncy on	Aging					
AAA Contact Nam	e: Lisa Ho			AAA (Contact Phone:	510-577	7-3531	AAA Contac	t Email: <i>Iho</i>	@acgov.org
Provider Na	me: Legal Assistance	e for Seniors				Co	unty(ies): Alameda			
Provider Cor	ntact Name: Lenora Me	erlander/Jame	es Treggia	Provid	der Contact Phon	e: 510-8	332-3040	Provider Co	ntact Email:	Imerlander@lashicap.org
INDIVIDUAL RIGHT	rs .	_								
G1. Immigra	tion/Naturalization:	ļ	10)		1	4		2	
G2. Elder Ab	use/Neglect/Exploitation	ո։	23	3		4	3		2	
G3. Other In	dividual Rights:	J	()		0	0		0	
MISCELLANEOUS										
H1. Estate Pl	lanning/Wills/Trusts:	J	()		3	0		0	
H2. Advance	Health Care Directives	(AHCD):	()		0	0		0	
H3. Financial	Powers of Attorney:	J	3	3		0	0		0	
H4. Other Mi	scellaneous:	J	6	5		4	2		0	
TOTA	AL CASES OPENED IN	QUARTER:	10	16	TOTAL CASE	S CLOS	ED IN QUARTER BY	CASE CLOSE	ED CODE	
					TOTAL COUNS		TOTAL LIMITED ADD. SERVICES	TOTAL LE REPRESENT		
						33	39		14	
тот	AL ESTIMATED CASE			Pr.	2407 DUCATION ACTIV	/ITIES [DATA			
		INFORM <i>A</i>	ATION ON	SPECIA	AL OUTREACH A	CTIVIT	IES			
	Location (If Applicable)	Type of Out	reach Activ	rity		roups Ta utreach	argeted By	Est # of People Reached	Est. Hours	
02/25/2018	Frank Ogawa Plaza	Health Fair			S	eniors		250	28.5	
TOTAL ESTIN	TOTAL # OF SPE	OUTREACH /	ACTIVITY I	HOURS	IN THE QUART	ER:	1 29	,	,	
			/INIUNITY I	LEGAL	EDUCATION PR					
	Location (If Applicable)	Topic			Ta	argeted	Audience	Est # of Participant	Est. ts Hours	
01/05/2018	Vanderburgh Villa	Create a Se	cure Future	9	S	eniors		5	11.5	
01/08/2018	Legal Assistance for Seniors / HICAP - CE Site	General LAS	5		S	enior Se	rvice Provider	2	0.5	
	John Muir Health - Pleasanton	General LAS	5		S	eniors		1	7.5	

Fiscal Year: 2017-2018

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510-577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@Jashicap.org

01/17/2018	Hillcrest Garden Senior Apt CE Site	Seniors'Guide to Public Benefits	Seniors	20 7.2
01/18/2018	CA Hemophilia Council - Webinar	General LAS	Seniors and Providers	30 11.5
01/18/2018	San Leandro Senior Community Center	Create a Secure Future	Seniors	20 39.3
01/19/2018	Redwood Gardens- CE site	Create a Secure Future	Seniors	18 10.2
01/19/2018	Area Agency on Aging -CE Site	General LAS	Senior Service Provider	35 1.7
01/23/2018	Linda Glen Apt Satellite Housing - CE Site	Create a Secure Future	Seniors	10 9.45
01/25/2018	J.L. Richard Terrace and Evergreen Annex - CE Site	General LAS	Seniors	4 10
01/25/2018	J.L. Richard Terrace and Evergreen Annex - CE Site	General LAS	Seniors	48 11.4
02/01/2018	Pleasanton Hilton - CE Site	General LAS	Senior Service Providers	42 9
02/06/2018	Baywood Court Retirement Community - CE Site	Consumer Fraud	Seniors	48 9.9
02/06/2018	Mastick Senior Center - CE Site	Seniors Guide to Public Benefits	Seniors	0 8.75
02/8/2018	Afghan Coalition	General LAS	Seniors	24 10.3
02/08/2018	Alameda County Bar Association	Stepping up to the Plate	Senior Service Providers	24 8
02/13/2018	John Muir Health - Pleasanton	General LAS	Seniors	4 9.5
02/13/2018	Asian Health Services - CE Site	Seniors' Guide to Public Benefits: Show me the \$	Seniors	7 12
02/14/2018	East Bay Trusts & Estates Lawyers - CE Site	General LAS	Senior Service Providers	20 11
02/15/2018	Alameda County Bar Association	Stepping up to the Plate	Senior Service Providers	33 11

Fiscal Year: 2017-2018

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510-577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

	Housing and Landlord-Tenant	General LAS	Senior Service Providers	10 9
02/16/2018	Fruitvale San Antonio Senior Center - CE Site	General LAS	Seniors	25 8.75
02/27/2018	Mastrick Senior Center - CE Site	General LAS	Seniors	3 9.5
02/27/2018	Eastmont Mall - CE Site	General LAS	Senior Service Providers	10 12.3
02/27/2018	Asian Health Services - CE Site	Seniors' Guide to Public Benefits: Show me the \$	Seniors	8 14
03/02/2018	St. Joseph's Senior Apartments - CE Site	Keeping Elders Safe	Seniors	16 12
03/06/2018	Mastick Senior Center - CE Site	Create a Secure Future	Seniors	6 9.25
03/06/2018	Legal Assistance for Seniors / HICAP - CE Site	Basic Housing Rights for Seniors	Senior Service Providers	12 8.5
03/12/2018	South Berkeley Senior Center - CE	General LAS	Seniors	20 9.6
03/13/2018	John Muir Health - Pleasanton	General LAS	Seniors	7 9.5
03/13/2018	Asian Health Services - CE Site	Seniors' Guide to Public Benefits: Show me the \$	Seniors	6 12
03/15/2018	Carlton Plaza Assisted Living - CE	General LAS	Seniors	6 10
03/15/2018	Beth Asher Satellite Housing - CE Site	Medicare Alert	Seniors	15 11.8
03/15/2018	Multicultural Institute	Citizenship for Seniors	Seniors and Providers	12 1.6
03/16/2018	Downtown Oakland Senior Center - CE Site	Keeping Elders Safe	Seniors	8 10.8
03/16/2018	Eastmonth Mall - CE Site	General LAS	Senior Service Providers	25 1.3
03/17/2018	East Bay Center for the Blind	General LAS	Seniors	70 18.5

Fiscal Year: 2017-2018

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510-577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@Jashicap.org

03/20/2018	Mastick Senior Center - CE Site	Seniors' Guide to Public Benefits	Seniors	6 9.3
03/27/2018	Mastick Senior Center - CE Site	Keeping Elders Safe	Seniors	6 10.2
03/27/2018	Asian Health Services - CE Site	Seniors' Guide to Public Benefits: Show me the \$	Seniors	6 12.5
03/28/2018	Piedmont Community Center	Keeping Elders Safe	Seniors	30 10
03/28/2018	St. Joseph's Senior Apartments - CE Site	Consumer Fraud	Seniors	15 12
03/29/2018	Ruggieri Senior Center - CE Site	Basic Housing Rights for Seniors	Seniors	9 16

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 43

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 448

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 3

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 577-4701 AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 449

Total Cases Closed in Quarter: 471

Total Units of Service for Quarter (Unit=1 Hour): 2508

	of Service for Quarter	· · · · · · · · · · · · · · · · · · ·								
CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER										
CLIENT AGE		CLIENT RACE								
60-64:	62	Two or More Races:	21							
65-74:	189	Caucasian:	287							
75-84:	129	African American:	19							
85+:	69	Native American/Native Alaskan:	16							
Client Declined to Provide Information:	0	Asian/Pacific Islander								
Total:	449	Asian Indian:	4							
CLIENT GENDER		Cambodian:	0							
Male:	148	Chinese:	34							
Female:	301	Filipino:	19							
Client Declined to Provide Information:	0	Japanese:	11							
Total:	449	Korean:	3							
OTHER CLIENT CHARACTERISTICS		Laotian:	0							
Frail/Disabled:	190	Vietnamese:	15							
Homebound:	30	Guamanian:	0							
Lives Alone:	102	Hawaiian:	1							
Institutionalized:	11	Samoan:	0							
Suspected Victim of Elder Abuse/Exploitation:	55	Other Asian/Pacific Islander:	3							
Limited English:	71	Race Unknown/Some Other Race:	10							
Rural:	1	Client Declined to Provide Information:	6							
Greatest Economic Need (Minority):	89	Total:	449							
Greatest Economic Need (Non-Minority):	58									
Greatest Economic Need (Minority Status Unknown	wn): 1									
CLIENT ETHNICITY										

113

Fiscal Year: 2017-2018

Quarter: 3

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 577-4701 AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	12	11	0	0			
A2. Contracts/Warranties:	10	10	0	0			
A3. Other Consumer/Finance:	20	22	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	1	1	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	2	0	0			
C2. Conservatorship:	8	10	0	0			
C3. Other Family:	6	5	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	22	19	1	1			
D2. Medicare:	8	6	1	0			
D3. Other Health/Community Based Care:	9	8	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	36	34	0	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	5	1	0			
E3. Other Housing:	36	30	6	2			
INCOME MAINTENANCE							
F1. Social Security:	20	22	0	0			
F2. Supplemental Security Income (SSI):	24	21	1	3			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	12	12	0	0			

Fiscal Year: 2017-2018

Quarter: 3

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 577-4701 AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

Provider Contact Name: Georgia Bacil, SALA	A Directing A	it Pr	rovider Contact Phone: 408 2	95-5991	Provider Contact Email:
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		3	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	19	47	2	2
G3. Other Individual Rights:		2	4	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	8	32	86	6	0
H2. Advance Health Care Directives (AHCD):	2	22	9	20	0
H3. Financial Powers of Attorney:	3	39	23	14	0
H4. Other Miscellaneous:	2	21	21	0	0
TOTAL CASES OPENED IN QUARTE	R: 4	49	TOTAL CASES CLOS	ED IN QUARTER BY O	CASE CLOSED CODE
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			411	52	8

TOTAL ESTIMATED CASE WORK HOURS SPENT:

2464

INFORMATION ON SPECIAL OUTREACH ACTIVITIES										
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached						
1/22/18	Law foundation Office San Jose	Participate in Santa Clara county Housing Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Housing Task Force	15 1						
1/24/18	Don Giovanni Restaurant in Mountain View	Attend meeting of Mountain View Kiwanis Foundation and Reach Out to Participants About SALA	Mountain View Kiwanis and non- profits serving Mountain View	75						
1/25/18	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Task Force	4 1						
1/29/18	Law Foundation office in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates on public Benefits Task Force	12 5						

Fiscal Year: 2017-2018

Quarter: 3

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 577-4701 AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

2/26/18 an	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	5	
3/21/18	Long Term Care (LTC) Ombudsman Program at Catholic Charities in San Jose	Presentation on SALA and Elder Abuse Prevention for LTC program staff and volunteers	Staff and volunteers of the LTC Ombudsman Program	18	3.
3/29/18	Social Security Office in San Jose	Participate in Santa Clara County Public Benefits Task Force Executive Committee Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Executive Committee	20	1.

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES											
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours							
1/24/18	Saratoga Senior Center	Presentation on Good Legal Health (including elder Abuse prevention)	Senior participants at the center	50	5.							
1/29/18	Cupertino Senior Center	Presentation Legal Planning for the future, including Powers of Attorney for Elder Abuse prevention	Senior participants at the center	54	4.							
2/26/18	Berryessa Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	76								
3/2/18	Seven Trees Community Center in San Jose	Presentation on Good Legal Health for Older Adults	Senior participants at the center	70								
3/8/18	Leininger Community Center in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors for City of San Jose Retired Employees Association (SJREA)	Members of the SJREA	40	4.							
3/12/18	Evergreen Community Center in San Jose	Presentation on Good Legal Health for Older Adults	Senior participants at the center	65	2.							

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 3

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209 468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Rocio Berrio Provider Contact Phone: 209 644-2636 Provider Contact Email: rberr@elconcilio.org

Total Unduplicated Client Count for Quarter: 303

Total Cases Closed in Quarter: 303

Total Units of Service for Quarter (Unit=1 Hour): 571

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 43 Two or More Races: 0 65-74: 103 Caucasian: 278 75-84: African American: 96 6 85+: Native American/Native Alaskan: 42 9 Asian/Pacific Islander Client Declined to Provide Information: 19 Total: 303 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 148 Chinese: 0 Female: 155 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 303 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 14 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 66 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 153 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 193 303 Greatest Economic Need (Non-Minority): 51 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

208

Fiscal Year: 2017-2018

Quarter: 3

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209 468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Rocio Berrio Provider Contact Phone: 209 644-2636 Provider Contact Email: rberr@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Cod					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	0	0	0	0			
A2. Contracts/Warranties:	0	0	0	0			
A3. Other Consumer/Finance:	34	0	34	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	1	0			
C2. Conservatorship:	2	0	2	0			
C3. Other Family:	4	0	4	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	2	0	2	0			
D2. Medicare:	8	0	8	0			
D3. Other Health/Community Based Care:	8	0	8	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	14	0	14	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	1	0			
E3. Other Housing:	9	0	9	0			
INCOME MAINTENANCE							
F1. Social Security:	16	0	16	0			
F2. Supplemental Security Income (SSI):	3	0	3	0			
F3. Pensions/Retiree Benefits:	3	0	3	0			
F4. Other Income Maintenance:	5	0	5	0			

Fiscal Year: 2017-2018

Quarter: 3

AAA Contact Name: Barbara Parrish			AAA Contact Phone: 209 468-1422 AAA Contact Email: bparrish@sjgov					
Provider Name: Council for t	the Spanish Speak	king County(ies): San Joaquin						
Provider Contact Name: Rocio Berrio			vider Contact Phone: 209 6	44-2636	Provider Contact Email	rberr@elconcilio.or		
DIVIDUAL RIGHTS								
G1. Immigration/Naturalization:		0	0	0	0			
G2. Elder Abuse/Neglect/Exploit	ation:	1	0	1	0			
G3. Other Individual Rights:	Г	2	0	2	0			
SCELLANEOUS								
H1. Estate Planning/Wills/Trusts	s: [26	0	26	0			
H2. Advance Health Care Directi	ives (AHCD):	0	0	0	0			
H3. Financial Powers of Attorney	y: 📙	14	0	14	0			
H4. Other Miscellaneous:	Г	150	0	150	0			
TOTAL CASES OPENE	D IN QUARTER:	303	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE			
	,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
			0	303	0			
TOTAL ESTIMATED C	ASE WORK HOUR	S SPENT:	568		,			
TOTAL LOTIMATED OF		r				ſ		
	OUTREACH/0	COMMUNITY E	EDUCATION ACTIVITIES D	DATA				
	INFORMAT	ION ON SPEC	IAL OUTREACH ACTIVITI	ES				
Date Location (If Applicable)	Type of Outre	ach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached			
2/17/18 224 Sutter Street	Health Check	Up	Seniors		7 3			
	,	·	_					
TOTAL # OF	SPECIAL OUTREA	CH ACTIVITIE	S IN THE QUARTER:	1				
TOTAL ESTIMATED # OF SPEC	CIAL OUTREACH A	CTIVITY HOUR	S IN THE QUARTER:	3				
TOTAL # OF COMMUNITY			_					

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 3

PSA: 12 AAA Name: Area 12 Agency on Aging AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272, ext. 205

Provider Name: Catholic Charities Diocese of Stockton County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

AAA Contact Email: dschmidt@area12.org

Total Unduplicated Client Count for Quarter: 43

> Total Cases Closed in Quarter: 46

Total Units of Service for Quarter (Unit=1 Hour): 74

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 7 60-64: Two or More Races: 0 65-74: 23 Caucasian: 40 75-84: African American: 11 0 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 43 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 21 Chinese: 0 Female: 22 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 43 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 5 Vietnamese: 0 Homebound: Guamanian: 4 0 Lives Alone: Hawaiian: 11 Institutionalized: Samoan: 4 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 43 0 Greatest Economic Need (Minority): Total: 1 43 Greatest Economic Need (Non-Minority): Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272, ext. 205 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
(Total Cases Opened by Legal Problem Co	de)						
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
		Advice (OA)	OCIVIOCS (EAO)	representation (Ert)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	4	3	0	0			
A2. Contracts/Warranties:	1	0	0	0			
A3. Other Consumer/Finance:	5	4	0	0			
EMPLOYMENT							
B1. Discrimination:	0	1	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	2	2	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	1	1	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	8	8	0	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0			
E3. Other Housing:	3	3	0	0			
INCOME MAINTENANCE							
F1. Social Security:	1	1	0	0			
F2. Supplemental Security Income (SSI):	0	0	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	2	2	0	0			
	-	_		,			

Fiscal Year: 2017-2018

Quarter: 3

PSA: 12	AAA Name: Ar	ea 12 Agency	y on Aging								
	ne: Doreen Schmidt			AAA C	Contact Phone:						chmidt@area12.org
Provider Na	ame: Catholic Charit	ies Diocese (of Stockton				unty(ies): Alpine, A	Amador,	Calaver	ras, Marip	oosa,
Provider Co	ontact Name: Catherine	e Driver		Provid	der Contact Pho	ne: 209-5	32-7632	Provid	ler Conta	act Email:	cdriver@ccstockton.org
INDIVIDUAL RIGH	TS			_							
G1. Immigra	ation/Naturalization:		0			0		0		0	
G2. Elder Al	buse/Neglect/Exploitation	n:	1			1				0	
G3. Other In	ndividual Rights:		2			2				0	
MISCELLANEOUS	3										
H1. Estate F	Planning/Wills/Trusts:		10			10	(ח		0	
H2. Advance	e Health Care Directives	(AHCD):	0			0				0	
H3. Financia	al Powers of Attorney:		2			1				0	
H4. Other M	1iscellaneous:		4			4		ם ו		0	
тот	AL CASES OPENED II	N QUARTER:	49	9	TOTAL CAS	ES CLOS	ED IN QUARTER BY	CASE	CLOSED	CODE	
			r		TOTAL COUN	-	TOTAL LIMITED ADD. SERVICES		TAL LEG		
						46				0	
то	TAL ESTIMATED CAS	E WORK HO	URS SPENT:		70			-			
		OUTREAC	CH/COMMUN	ITY ED	OUCATION ACT	IVITIES D	ATA				
		INFORM	MATION ON S	PECIA	AL OUTREACH	ACTIVITI	ES				
Date	Location (If Applicable)	Type of O	utreach Activi	ty		Groups Ta Outreach	argeted By	Est Peo Rea		Est. Hours	
01/02/2018	TC Public Health	Programs	Outreach			PHN			4	1	
01/04/2018	ТСВН	Programs	Outreach			BH Staff			11	1	
01/18/2018	TC COA	LAP				Comission	ners		22	0.25	
01/11/2018	TC Sr. Network	Program I	Presentation			Providers			24	1	
01/18/2018	Marinosa County	I AP				Providers			7	0.25	

Volunteers

0.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Program Outreach

Senior Services Coalistion

02/05/2018 Ombudsman Training

Fiscal Year: 2017-2018

Quarter: 3

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272, ext. 205 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400 ext. 819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Medivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

Total Unduplicated Client Count for Quarter: 127

Total Cases Closed in Quarter: 100

Total Units of Service for Quarter (Unit=1 Hour): 1374

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 22 Two or More Races: 65-74: 60 Caucasian: 98 75-84: African American: 23 2 85+: Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 12 Total: 127 Asian Indian: **CLIENT GENDER** Cambodian: Male: 36 Chinese: Female: 91 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 127 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 51 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 24 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 2 Limited English: 10 Race Unknown/Some Other Race: 20 Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): Total: 127 0 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 25 **CLIENT ETHNICITY** Hispanic/Latino: 20

Fiscal Year: 2017-2018

Quarter: 3

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400 ext. 819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Medivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	16	5	3	0			
A2. Contracts/Warranties:	5	3	2	0			
A3. Other Consumer/Finance:	9	4	1	0			
EMPLOYMENT							
B1. Discrimination:	1	1	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	1	1	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	2	0	2	0			
D2. Medicare:	3	2	1	0			
D3. Other Health/Community Based Care:	6	3	1	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	25	16	4	5			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	3	1	1			
E3. Other Housing:	8	2	2	2			
INCOME MAINTENANCE							
F1. Social Security:	7	6	0	1			
F2. Supplemental Security Income (SSI):	1	1	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	0	0	1	0			

Fiscal Year: 2017-2018

Quarter: 3

G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: 0 0 0 0 0 1 1 1 1 0 0 0 0 0 0 0 0 0 0	PSA: 13 AAA Name: Seniors Counc	il of Santa Cruz ar	nd San Benito Counties, I	nc.		
Provider Contact Name: Creighton Anthony Medivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio INDIVIDUAL RIGHTS G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: 8 2 10 0 0 0 0 0 0 0 0 0 0 0 0	AAA Contact Name: Patty Talbott	AAA	Contact Phone: 831-688	0400 ext. 819	AAA Contact Email: par	ttyt@seniorscouncil.org
Section Community Commun	Provider Name: Senior Legal Services		Cor	ınty(ies): Santa Cruz	County & San Benito	Cou
G1. Immigration/Naturalization:	Provider Contact Name: Creighton Anthony M	ledivil Prov	vider Contact Phone: 831-4	26-88 <i>24</i>	Provider Contact Email	creightonmendivil@senio
G2. Elder Abuse/Neglect/Exploitation: 12 2 1 1 1 1 G3. Other Individual Rights: 8 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	INDIVIDUAL RIGHTS					
MISCELLANEOUS H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: H4. Other Miscellaneous: TOTAL CASES OPENED IN QUARTER: TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL AND ADVICE ADD. SERVICES REPRESENTATION TOTAL ESTIMATED CASE WORK HOURS SPENT: TOTAL ESTIMATED FOR SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	G1. Immigration/Naturalization:	0	0	0	0	
MISCELLANEOUS H1. Estate Planning/Wills/Trusts: 5 3 0 0 0 H2. Advance Health Care Directives (AHCD): 0 0 0 0 0 0 H3. Financial Powers of Attorney: 8 4 6 0 0 H4. Other Miscellaneous: 9 4 3 0 0 TOTAL CASES OPENED IN QUARTER: 127 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL AND ADVICE ADD. SERVICES REPRESENTATION TOTAL ESTIMATED CASE WORK HOURS SPENT: 1374 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA TOTAL # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0	G2. Elder Abuse/Neglect/Exploitation:	12	2	1	1	
H1. Estate Planning/Wills/Trusts: 5 3 0 0 0 H2. Advance Health Care Directives (AHCD): 0 0 0 0 0 H3. Financial Powers of Attorney: 8 4 6 0 H4. Other Miscellaneous: 9 4 3 0 0 TOTAL CASES OPENED IN QUARTER: 127 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 62 28 10 TOTAL ESTIMATED CASE WORK HOURS SPENT: 1374 TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0	G3. Other Individual Rights:	8	2	0	0	
H2. Advance Health Care Directives (AHCD): 0	MISCELLANEOUS					
H3. Financial Powers of Attorney: H4. Other Miscellaneous: 9 TOTAL CASES OPENED IN QUARTER: 127 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL ADD. SERVICES REPRESENTATION 62 28 10 TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0	H1. Estate Planning/Wills/Trusts:	5	3	0	0	
H4. Other Miscellaneous: 9 127 TOTAL CASES OPENED IN QUARTER: 127 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 62 28 10 TOTAL ESTIMATED CASE WORK HOURS SPENT: 1374 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA TOTAL # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0	H2. Advance Health Care Directives (AHCD):	0	0	0	0	
TOTAL CASES OPENED IN QUARTER: 127 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED ADD. SERVICES REPRESENTATION 62 28 10 TOTAL ESTIMATED CASE WORK HOURS SPENT: 1374 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0	H3. Financial Powers of Attorney:	8	4	6	0	
TOTAL COUNSEL AND ADVICE ADD. SERVICES REPRESENTATION 62 28 10 TOTAL ESTIMATED CASE WORK HOURS SPENT: 1374 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA TOTAL # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0	H4. Other Miscellaneous:	9	4	3	0	
AND ADVICE ADD. SERVICES REPRESENTATION 62 28 10 TOTAL ESTIMATED CASE WORK HOURS SPENT: 1374 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0	TOTAL CASES OPENED IN QUARTER	127	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
TOTAL ESTIMATED CASE WORK HOURS SPENT: 1374 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0				-		
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0			62	28	10	
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0	TOTAL ESTIMATED CASE WORK HO	URS SPENT:	1374			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0	OUTREAC	CH/COMMUNITY E	DUCATION ACTIVITIES D	ATA		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	TOTAL # OF SPECIAL OUT	REACH ACTIVITIE	S IN THE QUARTER:	0		
	TOTAL ESTIMATED # OF SPECIAL OUTREACH	H ACTIVITY HOUR	S IN THE QUARTER:	0		
	TOTAL # OF COMMUNITY LEGAL EDUC	ATION PROGRAM	S IN THE QUARTER:	0		

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 3

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton AAA Contact Phone: 559-600-4405 AAA Contact Email: yhamilton@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559-570-1224 Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 115

Total Cases Closed in Quarter: 87

Total Units of Service for Quarter (Unit=1 Hour): 287

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 38 Two or More Races: 65-74: 52 Caucasian: 43 75-84: African American: 21 19 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 115 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 37 Chinese: Female: 78 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 115 Korean: 0 Laotian: 1 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 25 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 5 0 Institutionalized: Samoan: 0 0 6 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 9 Race Unknown/Some Other Race: 47 Client Declined to Provide Information: Rural: 3 2 Greatest Economic Need (Minority): Total: 65 115 Greatest Economic Need (Non-Minority): 33 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

40

Fiscal Year: 2017-2018

Quarter: 3

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton AAA Contact Phone: 559-600-4405 AAA Contact Email: yhamilton@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559-570-1224 Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation		
ONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	0			
A2. Contracts/Warranties:	4	4	0			
A3. Other Consumer/Finance:	8	7	0			
MPLOYMENT						
B1. Discrimination:	0	0	0			
B2. Other Employment:	0	0	0			
AMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0			
C2. Conservatorship:	2	2	0			
C3. Other Family:	2	2	0			
EALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0			
D2. Medicare:	0	0	0			
D3. Other Health/Community Based Care:	0	0	0			
OUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	58	56	1			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0			
E3. Other Housing:	2	0	0			
COME MAINTENANCE						
F1. Social Security:	0	0	0			
F2. Supplemental Security Income (SSI):	1	1	0			
F3. Pensions/Retiree Benefits:	0	0	0			
F4. Other Income Maintenance:	1	0	0			

Fiscal Year: 2017-2018

Q			

PSA: 14 AAA Name: Fresn	no-Madera Area Agency on Ag	ing			
AAA Contact Name: Yvonne Hamilton	AAA Co	ontact Phone: 559-600-	4405	AAA Contact Email: yha	amilton@fmaaa.org
Provider Name: Central California	Legal Services, Inc.	Cou	inty(ies): Fresno & I	Madera	
Provider Contact Name: Paul C. Muli	len Provide	er Contact Phone: 559-57	70-1224	Provider Contact Email:	pmullen@centralcallegal.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	2	1	0	1	
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	0	
G3. Other Individual Rights:	1	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	6	3	3	0	
H2. Advance Health Care Directives (A	HCD): 0	0	0	0	
H3. Financial Powers of Attorney:	1	0	0	0	
H4. Other Miscellaneous:	1	1	0	0	
TOTAL CASES OPENED IN C	QUARTER: 91	TOTAL CASES CLOSE	D IN QUARTER BY C	ASE CLOSED CODE	
TO THE GROUP OF ENERS IN G	91	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
	Ī	78	5	4	
TOTAL ESTIMATED CASE V	VORK HOURS SPENT:	247			
	OUTREACH/COMMUNITY EDU	JCATION ACTIVITIES D	ATA		
	INFORMATION ON SPECIAL	L OUTREACH ACTIVITIE			
Date Location	Type of Outreach Activity	Groups Ta		Est # of Est.	
(If Applicable)	Type of Guireach Activity	Outreach	igetod by	People Hours	
				Reached	
03/27/2018 Oakhurst, CA	Elder Financial Abuse & Fraud	Madera Co	. Rural Seniors	12 16	
TOTAL # 05 0056	NAL CUITREACU ACTIVITIES I	IN THE CHARTER.			
	CIAL OUTREACH ACTIVITIES I		1		
TOTAL ESTIMATED # OF SPECIAL O	UTREACH ACTIVITY HOURS I	IN THE QUARTER:	16		
INFORMATI	ON ON COMMUNITY LEGAL E	EDUCATION PROGRAM	S/ACTIVITIES		
	Topic	Targeted A	udience	Est # of Est.	
(If Applicable)				Participants Hours	
	Estate Planning Legal Clinic	Senior Vet		6 8	
02/21/2018 Fresno Vet Center	Estate Planning Legal Clinic	Senior Vet	erans	5 8	
03/21/2018 Fresno Vet Center	Estate Planning Legal Clinic	Senior Vet	erans	5 8	

Fiscal Year: 2017-2018

Quarter: 3

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton AAA Contact Phone: 559-600-4405 AAA Contact Email: yhamilton@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559-570-1224 Provider Contact Email: pmullen@centralcallegal.

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

24

0

Fiscal Year: 2017-2018 Quarter: 3 **PSA: 15** AAA Name: Community Services Employment Training AAA Contact Phone: AAA Contact Email: AAA Contact Name: Bobbie Wartson Provider Name: Central California Legal Service, Inc. County(ies): Kings County Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559-570-1224 Provider Contact Email: pmullen@centralcallegal. Total Unduplicated Client Count for Quarter: 25 Total Cases Closed in Quarter: 17 Total Units of Service for Quarter (Unit=1 Hour): 138 **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 6 Two or More Races: Ca 65-74: 14 75-84: 5 Af 85+: Na 0 Client Declined to Provide Information: As 0 Total: 25 **CLIENT GENDER** Male: 6 Female: 19 Client Declined to Provide Information: 0 Total: 25

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	1
Rural:	0
Greatest Economic Need (Minority):	10
Greatest Economic Need (Non-Minority):	0

CLIENT ETHNICITY

Hispanic/Latino:	8
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Greatest Economic Need (Minority Status Unknown):

Caucasian:	13
African American:	4
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	0
Total:	25

Fiscal Year: 2017-2018

Quarter: 3

PSA: 15 AAA Name: Community Services Employment Training

AAA Contact Name: **Bobbie Wartson** AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Service, Inc. County(ies): Kings County

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559-570-1224 Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	1	1	0	0		
A2. Contracts/Warranties:	1	1	0	0		
A3. Other Consumer/Finance:	1	1	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	2	2	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	7	7	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2017-2018

Quarter: 3

AAA Contact Nar	me: Bobbie Wartson	AAA	A Contact Pho	ct Email:					
Provider Name: Central California Legal Service, Inc.				County(ies): Kings County					
Provider Co	ontact Name: Paul C. I	Mullen	Pro	vider Contact	Phone: 559-5	70-1224	Provider Co	ntact Email	: pmullen@centralcallegal
NDIVIDUAL RIGH	ITS								
G1. Immigr	ation/Naturalization:		0		0	(0	<i>:</i>
G2. Elder A	buse/Neglect/Exploitation	on:	0		0	(0	r
G3. Other I	ndividual Rights:		0		0	(0	r
MISCELLANEOUS	3								
H1. Estate I	Planning/Wills/Trusts:		2		0			0	·
H2. Advanc	e Health Care Directives	s (AHCD):	1		0	1		0	<i>;</i>
H3. Financia	al Powers of Attorney:		0		0	(0	r
H4. Other N	Miscellaneous:		0		0	(0	
тот	TAL CASES OPENED I	N QUARTER:	17	TOTAL O	CASES CLOS	ED IN QUARTER BY	CASE CLOS	ED CODE	-
				TOTAL C	OUNSEL	TOTAL LIMITED	TOTAL L	EGAL	-
				AND A	DVICE	ADD. SERVICES	REPRESEN	TATION	- F
					14	3	B	0	
то	TAL ESTIMATED CAS	E WORK HOU	IRS SPENT:	102					
		OUTREACH	H/COMMUNITY I	EDUCATION .	ACTIVITIES D	DATA			
		INFORM	ATION ON SPEC	CIAL OUTRE	ACH ACTIVITI	ES			
Date	Location (If Applicable)	Type of Out	Type of Outreach Activity			argeted By	Est # of People Reached	Est. Hours	
03/14/2018	Armona, CA	Elder Abus	e & Estate Planni	ng	Kings Co.	Seniors		4 12	
02/28/2018			Elder Abuse & Estate Planning			Seniors		4 12	
,									J
			EACH ACTIVITIE		_	2			
TOTAL EST	IMATED # OF SPECIA	L OUTREACH	ACTIVITY HOUR	RS IN THE QU	JARTER:	24			
	INFORM	ATION ON CO	MMUNITY LEGA	L EDUCATIO	N PROGRAM	IS/ACTIVITIES			
Date	Location (If Applicable)	Topic			Targeted /	Audience	Est # of Participar	Est. Its Hours	
	Hanford, CA	Homeless (Kings Co.	<u> </u>	7	0 12	

12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 15 AAA Name: Community Services Employment Training

AAA Contact Name: Albert Candejas AAA Contact Phone:

Provider Name: Central California Legal Services, Inc. County(ies): Tulare County

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559-570-1224 Provider Contact Email: pmullen@centralcallegal.

42

AAA Contact Email:

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 364

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 19 Two or More Races: 0 65-74: 26 Caucasian: 31 75-84: African American: 11 5 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 56 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 23 Chinese: 0 Female: 33 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 56 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 21 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 2 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 4 Race Unknown/Some Other Race: 20 Client Declined to Provide Information: Rural: 2 0 Greatest Economic Need (Minority): Total: 25 56 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

18

Fiscal Year: 2017-2018

Quarter: 3

PSA: 15 AAA Name: Community Services Employment Training

AAA Contact Name: Albert Candejas AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Tulare County

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559-570-1224 Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	3	3	0	0		
A2. Contracts/Warranties:	3	3	0	0		
A3. Other Consumer/Finance:	1	1	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	1		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	2	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	25	19	6	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2017-2018

AAA Contact Name: Albert Candejas AAA Contact Phone Provider Name: Central California Legal Services Inc.						ne:		A	AA Contact	Email:	
Provider Name: Central California Legal Services, Inc.						Co	unty(ies): <i>Tular</i> e	Coun	ty		
Provider Co	ntact Name: Paul C.	Mullen		Prov	ider Contact	Phone: 559-5	70-1224	Р	rovider Cont	act Email	: pmullen@centralcalleg
VIDUAL RIGH	TS										
G1. Immigra	ation/Naturalization:			0		0		0		0	
G2. Elder Al	ouse/Neglect/Exploitat	ion:		1		1		0		0	•
G3. Other Ir	ndividual Rights:			0		0		0		0	• -
ELLANEOUS											
H1. Estate P	Planning/Wills/Trusts:			3		1		2		0	
H2. Advance	e Health Care Directive	es (AHCD):		3		0		3		0	
H3. Financia	I Powers of Attorney:			0		0		0		0	· !
H4. Other M	liscellaneous:			0		0		0		0	
ТОТ	AL CASES OPENED	IN QUARTER:		43	TOTAL C	ASES CLOS	ED IN QUARTER I	BY CA	SE CLOSED	CODE	
			,		TOTAL C		TOTAL LIMITED		TOTAL LEG		1
					AND A		ADD. SERVICES		REPRESENTA	IION	- T
						30		11		1	
TO	TAL ESTIMATED CAS	SE WORK HO	URS SI	PENT:	314						
		OUTREAC	CH/CON	IMUNITY E	DUCATION A	ACTIVITIES D	DATA				
		INFORM	MATION	ON SPEC	IAL OUTREA	CH ACTIVITI	ES				
Date	Location	Type of O	utreach	Activity			argeted By			Est.	
	(If Applicable)					Outreach			People I Reached	Hours	
02/13/2018	Woodlake, CA	Eldov Fina	maial Ca	ome 0 ID T	'h aft	Rural Sen	iaua				
02/15/2018	Cutler-Orosi, CA		Elder Financial Scams & ID The			Rural Sen			10	6	
			Elder Financial Scams & ID The					_		6	
02/20/2018	Farmersville, CA								14	6	
02/22/2018	Goshen, CA			ams & ID T		Rural Sen		_	6	6	
02/27/2018	Visalia, CA			nning Clinic		Tulare Co			8	12	
03/13/2018	Lindsay, CA	Elder Fina	incial sc	ams & ID T	heft	Rural Sen	iors		11	6	

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Fiscal Year: 2017-2018

Quarter: 3

PSA: 15	AAA Name: Co	ommunity Services Emp	loyment Training		
AAA Contact Name	: Albert Candejas		AAA Contact Phone:	AAA Contact Email:	
Provider Nar	me: Central Califor	nia Legal Services, Inc.	County(ies): T	ulare County	
Provider Conf	Provider Contact Name: Paul C. Mullen		Provider Contact Phone: 559-570-1224	Provider Contact Email: pmullen@cen	tralcallegal.
	ocation	Topic	Targeted Audience	Est # of Est. Participants Hours	
01/25/2018	Visalia	Tulare Co. Homeless (Connect Homeless Seniors	100 8	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

Quarter: 3

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760-872-1727 AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther Provider Contact Phone: 760-746-8941 ext. 122 Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter: 11

Total Cases Closed in Quarter: 6

Total Units of Service for Quarter (Unit=1 Hour): 88

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 3 60-64: Two or More Races: 65-74: 5 Caucasian: 75-84: African American: 2 0 85+: Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 11 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: Chinese: 0 Female: Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 11 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 11 0 Greatest Economic Need (Minority): 3 Total: 11 Greatest Economic Need (Non-Minority): Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** Hispanic/Latino:

Fiscal Year: 2017-2018

Quarter: 3

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760-872-1727 AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther Provider Contact Phone: 760-746-8941 ext. 122 Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		1	1	0	0	
A2. Contracts/Warranties:		0	0	0	0	
A3. Other Consumer/Finance:		0	0	0	0	
EMPLOYMENT						
B1. Discrimination:		0	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		0	0	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		0	0	0	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		0	0	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		1	1	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0	
E3. Other Housing:		0	0	0	0	
INCOME MAINTENANCE						
F1. Social Security:		2	1	1	0	
F2. Supplemental Security Income (SSI):		1	0	0	0	
F3. Pensions/Retiree Benefits:		0	0	0	0	
F4. Other Income Maintenance:		0	0	0	0	

Fiscal Year: 2017-2018

Quarter: 3

PSA: 16 AAA Name: Eastern Sierra Are	a Agency on Aging (ESAAA)				
AAA Contact Name: Marilyn Mann	AAA Contact Phone	e: 760-872-1727	AAA Contact Email: ma	nn@inyocounty.us		
Provider Name: California Indian Legal Services County(ies): Inyo & Mono						
Provider Contact Name: Dorothy Alther	Provider Contact P	none: 760-746-8941 ext. 122	Provider Contact Email:	dalther@calindian.org		
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0	0	0 0			
G2. Elder Abuse/Neglect/Exploitation:	0	0	0 0			
G3. Other Individual Rights:	0	0	0 0			
MISCELLANEOUS			•			
H1. Estate Planning/Wills/Trusts:	1	0	0 0			
H2. Advance Health Care Directives (AHCD):	4	0	2 0			
H3. Financial Powers of Attorney:	1	0	0 0			
H4. Other Miscellaneous:	0	0	0 0			
TOTAL CASES OPENED IN QUARTER:	11 TOTAL CA	SES CLOSED IN QUARTER B	Y CASE CLOSED CODE			
	TOTAL CO		TOTAL LEGAL			
	AND AD		REPRESENTATION			
		3	3 0			
TOTAL ESTIMATED CASE WORK HOURS	S SPENT: 85					
OUTREACH/O	COMMUNITY EDUCATION AC	CTIVITIES DATA				
INFORMAT	TON ON SPECIAL OUTREAC	H ACTIVITIES				
Date Location Type of Outre (If Applicable)	ach Activity	Groups Targeted By Outreach	Est # of Est. People Hours			
(п дрисаме)			Reached			
	Announcement re: IRS and	Seniors	1500 1.2			
	argeting Seniors Announcement re: Robocall	Seniors	1500 1			
	ams Targeting Seniors	Seriors	1500 1			
TOTAL # OF SPECIAL OUTREA	ACH ACTIVITIES IN THE OUA	DTED				
TOTAL ESTIMATED # OF SPECIAL OUTREACH AG						
TOTAL ESTIMATED # OF SPECIAL OUTREACH AC	CIIVITT HOURS IN THE QUA	RTER: 2				
	MUNITY LEGAL EDUCATION					
Date Location Topic		Targeted Audience	Est # of Est. Participants Hours			
(If Applicable)	Docket	Seniors				
Jan 2018 N/A AHCD Pro Se			2 0.1			
Feb 2018 N/A AHCD Pro Se	Раскет	Seniors	3 0.2			

Fiscal Year: 2017-2018

Quarter: 3

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760-872-1727 AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther Provider Contact Phone: 760-746-8941 ext. 122 Provider Contact Email: dalther@calindian.org

Mar 201	8 N/A	Power of Attorney Pro Se Packet	Seniors	4	0.3
Mar 201	.o IV/A	Five Wishes Packet	Seniors	2	0.1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 1

Fiscal Year: 2017-2018

Quarter: 3

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805 925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name: Stephanie Barclay Provider Contact Phone: 805 548-0792 Provider Contact Email: Stephanie@lsoaf.org

Total Unduplicated Client Count for Quarter: 110

Total Cases Closed in Quarter: 115

Total Units of Service for Quarter (Unit=1 Hour): 596

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 27 Two or More Races: 65-74: 41 Caucasian: 104 75-84: African American: 27 1 85+: Native American/Native Alaskan: 15 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 110 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 37 Chinese: 0 Female: 73 Filipino: 0 Client Declined to Provide Information: 0 Japanese: Total: 110 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 60 Vietnamese: 0 Homebound: Guamanian: 1 1 Lives Alone: Hawaiian: 45 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 10 0 Limited English: 0 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 33 2 Greatest Economic Need (Minority): Total: 4 110 Greatest Economic Need (Non-Minority): 25 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** Hispanic/Latino:

Fiscal Year: 2017-2018

Quarter: 3

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805 925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name: Stephanie Barclay Provider Contact Phone: 805 548-0792 Provider Contact Email: Stephanie@Isoaf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	4	4	0	0	
A2. Contracts/Warranties:	4	5	0	0	
A3. Other Consumer/Finance:	5	4	2	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	0	1	0	
C2. Conservatorship:	1	0	0	0	
C3. Other Family:	2	2	1	1	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	1	1	1	0	
D2. Medicare:	1	1	0	0	
D3. Other Health/Community Based Care:	0	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	22	19	3	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	6	5	0	
E3. Other Housing:	12	4	0	2	
INCOME MAINTENANCE					
F1. Social Security:	3	4	2	1	
F2. Supplemental Security Income (SSI):	0	0	0	1	
F3. Pensions/Retiree Benefits:	0	1	0	0	
F4. Other Income Maintenance:	3	1	0	0	

Fiscal Year: 2017-2018

Quarter: 3

PSA: 17 AAA Name: AAA Central Coa	ast Commission fo	or Senior Citizens			
AAA Contact Name: Joyce Ellen Lippman	AAA C	Contact Phone: 805 925	-9554	AAA Contact Email: sei	niors@kcbx.net
Provider Name: Senior Legal Services Project County(ies): San Luis Obispo and Santa Barbar					
Provider Contact Name: Stephanie Barclay	Provid	Provider Contact Phone: 805 548-0792			Stephanie@lsoaf.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	10	6	2	1	
G3. Other Individual Rights:	3	3	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	14	5	5	0	
H2. Advance Health Care Directives (AHCD):	7	0	6	0	
H3. Financial Powers of Attorney:	5	0	5	0	
H4. Other Miscellaneous:	0	7	0	1	
TOTAL CASES OPENED IN QUARTER:	104	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		74	33	8	
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	586			
OUTREACH	I/COMMUNITY ED	UCATION ACTIVITIES I	DATA		
INFORM	ATION ON SPECIA	L OUTREACH ACTIVIT	IES		
Date Location Type of Out (If Applicable)	reach Activity	Groups T Outreach	argeted By	Est # of Est. People Hours Reached	

INFORMATION ON SPECIAL OUTREACH ACTIVITIES						
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached		
1/26/18	Morro Bay Sr. Ctr.	The Basics of Estate Planning	Seniors	21 1.5		
2/20/18	Adult Abuse Prevention Council	Elder Abuse Restraining Orders	Members	8		
3/6/18	Sierra Vista Hospital	Alzheimer's Assoc. Help & Hope: Estate Planning Medicare, Medi-Cal	Seniors	30 1.		
3/27/18	French Hospital's Copeland Health Education Pavilion	Central Coast Senior Care Alliance Network: Elder Abuse	Seniors	15		
3/31/18	Madonna Meadows	Veterans Stand down: Veteran's Legal Services	Veterans and Seniors	100		

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

Fiscal Year: 2017-2018

Quarter: 3

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805 925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name: Stephanie Barclay Provider Contact Phone: 805 548-0792 Provider Contact Email: Stephanie@Isoaf.org

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventury County County County(ies): Ventura

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

289

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter: 286

Total Units of Service for Quarter (Unit=1 Hour): 374

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 67 Two or More Races: 65-74: 223 102 Caucasian: 75-84: African American: 70 14 85+: Native American/Native Alaskan: 3 50 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 289 Asian Indian: **CLIENT GENDER** Cambodian: 1 Male: 134 Chinese: 5 Female: 155 Filipino: 12 Client Declined to Provide Information: 0 Japanese: Total: 289 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 23 Vietnamese: Homebound: 9 Guamanian: 1 Lives Alone: Hawaiian: 131 0 Institutionalized: 2 Samoan: 2 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 43 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 61 5 Greatest Economic Need (Minority): Total: 66 289 Greatest Economic Need (Non-Minority): 79 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** Hispanic/Latino:

Fiscal Year: 2017-2018

Quarter: 3

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventury County County County County

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

CASES OPENED IN QUARTER	CASES CLOSED IN QUARTER			
(Total Cases Opened by Legal Problem Code)		(Total Cases Close	d by Case Closing Code & l	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	11	11	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	28	28	0	0
D2. Medicare:	11	11	0	0
D3. Other Health/Community Based Care:	3	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	29	28	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	12	11	1	0
F2. Supplemental Security Income (SSI):	26	24	0	2
F3. Pensions/Retiree Benefits:	15	15	0	0
F4. Other Income Maintenance:	9	9	0	0

Fiscal Year: 2017-2018

Quarter: 3

AAA Contact Name: Marleen Canniff	-	AAA (Contact Phone:		AAA Contact Email: marleen.canniff@ventura
Provider Name: Grey Law of Ventury Provider Contact Name: Mike Williams	County	County(ies): Ventura Provider Contact Phone:			Provider Contact Email: msw98488@aol.com
IDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:		8	8	0	0
G3. Other Individual Rights:	Ë	0	0	0	0
IISCELLANEOUS	,	-			
H1. Estate Planning/Wills/Trusts:		14	14	0	0
H2. Advance Health Care Directives (AHCI	D):	69	67	2	0
H3. Financial Powers of Attorney:		49	46	3	0
H4. Other Miscellaneous:		0	0	0	0
TOTAL CASES OPENED IN QUA	ARTER:	287	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE
	,	207	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			276	8	2
TOTAL ESTIMATED CASE WOR	RK HOURS	SPENT:	050		
			359		
OU	TREACH/CO	Į*	OUCATION ACTIVITIES	DATA	
		OMMUNITY EC			
П		DMMUNITY ED	DUCATION ACTIVITIES	TIES Fargeted By	Est # of Est. People Hours Reached
II Date Location Typ (If Applicable)	NFORMATIO	DMMUNITY ED	DUCATION ACTIVITIES AL OUTREACH ACTIVIT Groups T	TIES Fargeted By	People Hours
Date Location Typ (If Applicable) 01/17/2018 Goebel	NFORMATION OF THE PROPERTY OF	DMMUNITY EDDN ON SPECIA	AL OUTREACH ACTIVIT Groups T Outreach	TIES Fargeted By	People Hours Reached
Date	NFORMATION OF THE PROPERTY OF	DMMUNITY EDDN ON SPECIA	AL OUTREACH ACTIVIT Groups T Outreach Seniors Public	TIES Targeted By	People Hours Reached 80 5.5 20 1
Date	NFORMATION OF THE PROPERTY OF	DMMUNITY EDDN ON SPECIA	AL OUTREACH ACTIVIT Groups T Outreach Seniors Public Commiss	TIES Fargeted By Figure 1.1.	People Hours Reached 80 5.5 20 1
Date	NFORMATION OF THE PROPERTY OF	DMMUNITY EDDN ON SPECIA	AL OUTREACH ACTIVIT Groups T Outreach Seniors Public	TIES Fargeted By Figure 1.1.	People Hours Reached 80 5.5 20 1 15 1
Date	NFORMATIO De of Outread Dellness Fest DBT/ Grey Law DELLAW	DMMUNITY EDDN ON SPECIAL COMMUNITY EDD	Seniors Public Commiss Commiss	TIES Fargeted By Figure 1.1.	People Hours Reached 80 5.5 20 1 15 1
Date	NFORMATION DE OF OUTREAC	DMMUNITY EDDN ON SPECIAL CONTROL OF Activity	Seniors Public Commiss SIN THE QUARTER:	ioners	People Hours Reached 80 5.5 20 1 15 1
Date	NFORMATION OF OUTPEACH ACT	DMMUNITY EDDN ON SPECIAL CONTROL OF ACTIVITIES	Seniors Public Commiss SIN THE QUARTER:	ioners 4 9	People Hours Reached 80 5.5 20 1 15 1
Date	NFORMATION DE OF OUTREACH ACTON COMMI	DMMUNITY EDDN ON SPECIAL CONTROL OF ACTIVITIES	Seniors Public Commiss Sin the Quarter: Sin the Quarter: Commiss Commiss Commiss Commiss Commiss Commiss	ioners 4 9	People Hours Reached 80 5.5 20 1 15 1

Fiscal Year: 2017-2018

Quarter: 3

PSA: 18	AAA Name: Ventura County Area Age	ncy on Aging	
AAA Contact Name:	Marleen Canniff	AAA Contact Phone:	AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventury County County County County

Provider Contact Name: Mike Williams Provider Contact Phone: Provider Contact Email: msw98488@aol.com

02/27/2018	VCCDC	Estate Planning	Public	21	2
03/19/2018	Caregivers	New Laws	Staff	6	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno AAA Contact Phone: 213 507-1329 AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian Provider Contact Phone: 323 549-5817 Provider Contact Email: mIshkanian@bettzedek.or

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 147

Total Units of Service for Quarter (Unit=1 Hour): 1491

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 13 Two or More Races: 65-74: 66 Caucasian: 69 75-84: African American: 36 24 85+: Native American/Native Alaskan: 16 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 131 Asian Indian: **CLIENT GENDER** Cambodian: Male: 48 Chinese: Female: 78 Filipino: Client Declined to Provide Information: 5 Japanese: 3 Total: 131 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 68 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 64 0 Institutionalized: Samoan: 0 0 6 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: Limited English: 35 Race Unknown/Some Other Race: 18 Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): Total: 131 36 Greatest Economic Need (Non-Minority): 39 Greatest Economic Need (Minority Status Unknown): 10

Fiscal Year: 2017-2018

Quarter: 3

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno AAA Contact Phone: 213 507-1329 AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: *Maral Ishkanian* Provider Contact Phone: 323 549-5817 Provider Contact Email: *mIshkanian*@bettzedek.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	4	4	0
A2. Contracts/Warranties:	7	2	1	0
A3. Other Consumer/Finance:	4	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	3	0	2
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	13	4	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	6	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	2	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	8	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	5	0	1
E3. Other Housing:	8	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	3	2	0
F2. Supplemental Security Income (SSI):	3	5	1	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

Quarter: 3

	ame: Community and Sen		County of Los Angeles Contact Phone: 213 507				
AAA Contact Name: Richard		oreno@wdacs.lacounty.go					
	rovider Name: Bet Tzedek County(ies): Los Angeles County						
Provider Contact Name: I	Maral Ishkanian	Provid	der Contact Phone: 323 t	549-5817	Provider Contact Email:	mlshkanian@bettzedek.or	
IDIVIDUAL RIGHTS	_						
G1. Immigration/Naturaliz	ation:	0	0	0	0		
G2. Elder Abuse/Neglect/E	Exploitation:	5	5	3	1		
G3. Other Individual Right	s:	0	0	0	2		
ISCELLANEOUS							
H1. Estate Planning/Wills/	Trusts:	34	42	3	0		
H2. Advance Health Care	Directives (AHCD):	11	10	1	0		
H3. Financial Powers of At	torney:	0	0	0	0		
H4. Other Miscellaneous:		10	9	1	0		
TOTAL CASES OF	PENED IN QUARTER:	126	TOTAL CASES CLOS	SED IN QUARTER BY	CASE CLOSED CODE		
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
			118	19	10		
TOTAL ESTIMAT	ED CASE WORK HOURS	SPENT:	1476				
	OUTREACH/CC	MMUNITY ED	DUCATION ACTIVITIES	DATA			
TOTAL	. # OF SPECIAL OUTREAC	H ACTIVITIES	IN THE QUARTER:	0			
TOTAL ESTIMATED # OF	SPECIAL OUTREACH ACT	IVITY HOURS	IN THE QUARTER:	0			
	NFORMATION ON COMMU	INITY LEGAL	EDUCATION PROGRAI	MS/ACTIVITIES			
Date Location (If Applicable)	Topic		Targeted	Audience	Est # of Est. Participants Hours		
1/9/2018 LA	Senior Law		Seniors		54 2		
1/8218/201 LA	Senior Law		Seniors		21 3.5		
2/13/2018 LA	Health Care		Seniors		30 7.5		
3/6/2018 LA	ID Theft		Seniors		47 2		
TOTAL # OF COMM	UNITY LEGAL EDUCATION	I PROGRAMS	IN THE QUARTER:	4	-		

Fiscal Year: 2017-2018

Quarter: 3

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron AAA Contact Phone: 909-891-3797 AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

Total Unduplicated Client Count for Quarter: 128

Total Cases Closed in Quarter: 130

Total Units of Service for Quarter (Unit=1 Hour): 696

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 28 Two or More Races: 65-74: 49 Caucasian: 89 75-84: African American: 34 16 85+: Native American/Native Alaskan: 17 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 128 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 45 Chinese: Female: 83 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 128 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 76 Vietnamese: 1 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 70 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 3 Limited English: 10 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 3 0 Greatest Economic Need (Minority): Total: 13 128 Greatest Economic Need (Non-Minority): 8 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** Hispanic/Latino: 24

Fiscal Year: 2017-2018

Quarter: 3

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron AAA Contact Phone: 909-891-3797 AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	24	17	4	5		
A2. Contracts/Warranties:	8	7	2	0		
A3. Other Consumer/Finance:	4	5	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	1	3	3		
C2. Conservatorship:	3	3	0	0		
C3. Other Family:	1	2	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	1	1	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	17	11	3	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	8	3	0		
E3. Other Housing:	1	1	0	0		
INCOME MAINTENANCE						
F1. Social Security:	3	2	0	0		
F2. Supplemental Security Income (SSI):	11	6	2	1		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	5	4	0	0		

Fiscal Year: 2017-2018

Siena Church, 335 N. Sycamore Ave., Rialto, CA 92376

Quarter: 3									
PSA: 20	AAA Name: San	Bernardino (County-Departn	ment of Aging a	nd Adult S	ervices			
AAA Contact Nan	ne: Casey McPheron		AAA	A Contact Phone	e: 909-891	3797	AAA Contact E	mail: Casey .	.mcpheron@hss.sbcou
Provider Na	ame: Inland Counties L	egal Service	es, Inc.		Co	unty(ies): San Berna	rdino		
Provider Co	ntact Name: Darrell K. N	<i>l</i> loore	Prov	vider Contact Ph	none: 951-3	68-2541 or 951-368-2	Provider Conta	ct Email: <i>dn</i>	noore@icls.org or nmb
INDIVIDUAL RIGHT	TS								
G1. Immigra	ation/Naturalization:	J	1		1	0		0	
G2. Elder Al	ouse/Neglect/Exploitation:	:]	0		0	0		0	
G3. Other In	ndividual Rights:	J	1		2	0		0	
MISCELLANEOUS	i								
H1. Estate F	Planning/Wills/Trusts:	ļ	34		15	14		0	
H2. Advance	e Health Care Directives (A	AHCD):	0		0	0		0	
H3. Financia	al Powers of Attorney:	J	4		0	2		0	
H4. Other M	liscellaneous:	J	0		0	0		0	
тот	AL CASES OPENED IN	QUARTER:	140	TOTAL CA	SES CLOS	ED IN QUARTER BY O	ASE CLOSED	CODE	
				TOTAL COL	-	TOTAL LIMITED	TOTAL LEGA		
				AND AD\		ADD. SERVICES	REPRESENTAT	-	
					86	34	,	10	
TO	TAL ESTIMATED CASE	WORK HOUI	RS SPENT:	676					
		OUTREACH	COMMUNITY E	EDUCATION AC	TIVITIES C	ATA			
		INFORMA	TION ON SPEC	CIAL OUTREAC	H ACTIVITI	ES		<u> </u>	
Date	Location	Type of Outr	each Activity		Groups Ta	rgeted By	Est # of E	st.	
	(If Applicable)				Outreach		People H Reached	lours	
01/24/2018	Department of Aging & Adult Services, 17270 Bear Valley, Rd., Suite 108, Victorville, CA, CA 92395	ICLS Service	es		Groups th	at assist seniors	27	2.6	
02/20/2018	Inland Caregivers Resource Center IEHP Community Center, 805 West 2nd St., Suite C, San Bernardino, CA 92410		ning Presentation			nd Caregivers	6	6.2	
03/02/2018	St. Catherine of	ICLS Service	es (English & Spa	anish)	Seniors		25	7.2	

Fiscal Year: 2017-2018

Hinkley, CA 92347

Quarter: 3

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services AAA Contact Name: Casey McPheron AAA Contact Email: Casey.mcpheron@hss.sbcou AAA Contact Phone: 909-891-3797 Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino Provider Contact Name: Darrell K. Moore Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16 INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES Date Location **Topic Targeted Audience** Est # of Est. Participants Hours (If Applicable) 01/13/2018 Hinkley Community ICLS Services: Wills, Advanced Health Seniors 12 4 Center, 35997 Care Directives, Powers of Attorney Mountain View Rd.,

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 3

PSA: 21 AAA Name: Riverside County Office on Aging

AAA Contact Name: Keisha Winder AAA Contact Phone: 951-867-3800 AAA Contact Email: Keisha Winder@rivco.org

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 915-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

Total Unduplicated Client Count for Quarter: 32

Total Cases Closed in Quarter: 59

Total Units of Service for Quarter (Unit=1 Hour): 193

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 5 60-64: Two or More Races: 65-74: 16 Caucasian: 19 75-84: African American: 6 4 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 32 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 9 Chinese: Female: 23 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 32 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 16 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 2 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 1 0 Greatest Economic Need (Minority): Total: 32 9 Greatest Economic Need (Non-Minority): Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 21 AAA Name: Riverside County Office on Aging

AAA Contact Name: Keisha Winder AAA Contact Phone: 951-867-3800 AAA Contact Email: KeishaWinder@rivco.org

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 915-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	0	1
A2. Contracts/Warranties:	2	2	1	0
A3. Other Consumer/Finance:	2	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	2	0	3
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	7	0	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	0	0
E3. Other Housing:	1	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	1	4	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	3	2	3

Fiscal Year: 2017-2018

rter: 3									
SA: 21	AAA Name: Riv	verside County	Office on	Aging					
A Contact Nam	ne: Keisha Winder			AAA Contact Phone	e: 951-86 7	-3800	AAA Contac	t Email: Ke	ishaWinder@rivco.org
	ame: Inland Counties		•			unty(ies): Riverside			
Provider Co	ntact Name: <i>Darrell K</i>	. Moore, Interii	n Executi	Provider Contact Pr	none: 915-3	68-2541 or 951-368-2	Provider Cor	ntact Email	: dmoore@icls.org or nm
IVIDUAL RIGH	TS								
G1. Immigra	ation/Naturalization:		1		1	0		0	
G2. Elder Al	ouse/Neglect/Exploitation	on:	0		0	0		0	
G3. Other Ir	ndividual Rights:	ļ	0		0	0		0	•
CELLANEOUS									
H1. Estate P	Planning/Wills/Trusts:	ļ	13		10	0		0	
H2. Advance	e Health Care Directives	(AHCD):	0		1	0		0	
H3. Financia	I Powers of Attorney:	l	4		1	1		0	
H4. Other M	liscellaneous:	ļ	0		0	0		0	
тот	AL CASES OPENED II	N QUARTER:	3(TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
		'		TOTAL COL		TOTAL LIMITED	TOTAL LE		1
				AND AD	/ICE 40	ADD. SERVICES	REPRESENT	ATION 13	
то	TAL ESTIMATED CAS	E WORK HOUI	RS SPENT:	167			,		
		OUTREACH	/COMMUN	ITY EDUCATION AC	TIVITIES [DATA			
		INFORM <i>A</i>	TION ON S	SPECIAL OUTREAC	H ACTIVIT	ES			
Date	Location (If Applicable)	Type of Out	each Activi	ity	Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
01/24/2018	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team	Meeting			nm: organizations vith seniors	50	3.5	
02/22/2018	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	Advocates f	or Seniors (CARE Team Meeting		nm: organizations vith seniors	50	3.5	
03/17/2018	Concerned Family Church 18865 Clark St. Perris, CA 92570	Presentation	on Genera	al Relief	Homeless		25	7.5	
03/23/2018	Indio Fairgrounds 82503 Highway 111 Indio, CA 92201	Date Festiva	al Table		Indigent	Population	1000	7.5	

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

Quarter: 3

guartor: 0						
PSA: 21	AAA Name: Riv	erside County Office on	Aging			
AAA Contact Nam	ne: Keisha Winder		AAA Contact Phone:	951-867-3800	AAA Contact Email: Kei	ishaWinder@rivco.org
Provider Na	ame: Inland Counties	Legal Services, Inc.		County(ies): Riverside	•	
Provider Co	ntact Name: Darrell K.	Moore, Interim Executi	Provider Contact Pho	one: 915-368-2541 or 951-368-2	Provider Contact Email:	dmoore@icls.org or nmbi
03/28/2018	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting		CARE Team: organizations working with seniors	50 3.5	
	TOTAL # OF SP	ECIAL OUTREACH ACTI	IVITIES IN THE QUAR	RTER: 5		
TOTAL ESTI	MATED # OF SPECIAL	OUTREACH ACTIVITY H	HOURS IN THE QUAR	RTER: 26		
TOTAL	# OF COMMUNITY LE	EGAL EDUCATION PROG	GRAMS IN THE QUAR	RTER: 0		

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of Orange County County(ies): Orange

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714-571-5243 Provider Contact Email: Iluu@Jegal-aid.com

Total Unduplicated Client Count for Quarter: 487

Total Cases Closed in Quarter: 400

Total Units of Service for Quarter (Unit=1 Hour): 1771

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 121 Two or More Races: 20 65-74: Caucasian: 244 271 75-84: African American: 104 25 85+: Native American/Native Alaskan: 9 18 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 487 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 203 Chinese: 6 Female: 284 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 487 Korean: 3 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 15 Vietnamese: 48 Homebound: 0 Guamanian: 0 Lives Alone: Hawaiian: 313 0 Institutionalized: 32 Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 136 Race Unknown/Some Other Race: 105 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 186 487 Greatest Economic Need (Non-Minority): 60 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714-571-5243 Provider Contact Email: Iluu@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	38	30	2	0		
A2. Contracts/Warranties:	12	7	3	0		
A3. Other Consumer/Finance:	6	3	3	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	6	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	19	19	0	0		
C2. Conservatorship:	9	6	0	0		
C3. Other Family:	12	12	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	118	79	6	0		
D2. Medicare:	18	18	0	0		
D3. Other Health/Community Based Care:	15	12	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	89	73	6	3		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	2	0	0		
E3. Other Housing:	21	21	0	0		
INCOME MAINTENANCE						
F1. Social Security:	6	6	0	0		
F2. Supplemental Security Income (SSI):	11	8	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	6	6	0	0		

Fiscal Year: 2017-2018

Quarter: 3

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of Orange County County County County (ies): Orange

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714-571-5243 Provider Contact Email: Iluu@legal-aid.com

Provider Contact Name: Laura D. Luu		PIOV	ider Contact Phone: /14-5	0/1-5243	Provider Contact Email:
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	60)	39	9	0
G2. Elder Abuse/Neglect/Exploitation:	(5	3	3	0
G3. Other Individual Rights:	12	2	9	3	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	3	3	3	0	0
H2. Advance Health Care Directives (AHCD):)	0	0	0
H3. Financial Powers of Attorney:	()	0	0	0
H4. Other Miscellaneous:	ϵ	5	6	0	0
TOTAL CASES OPENED IN QUARTE	R: 48	7	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			362	35	3

TOTAL ESTIMATED CASE WORK HOURS SPENT:

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA								
	INFORMATION ON SPECIAL OUTREACH ACTIVITIES								
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours				
1/13/18	Anaheim	Community Workshop Health Fair	Community	25	3				
1/20/18	Costa Mesa	(Health) Clinic at the Park	Community	50	4				
1/24/15	Santa Ana	OC Community Court Homeless Outreach	Community	14	1.5				
1/26/18	Fountain Valley	Health Educational Seminar	Vietnamese	40	2				
1/27/18	Anaheim	Community Resource Fair	Community	25	4				
2/3/18	Santa Ana	Community Resource Fair	Community	43	5				
3/10/18	Fullerton	Clinic at the Park	Community	57	5				
3/15/18	Laguna Hills	Mental Health Champion Event	Community	32	1				
3/21/18	Santa Ana	Member health Needs Seminar	Community	200	2				
3/27/18	Irvine	Outreach Presentation at Senior Center	Seniors	80	1				
3/29/18	Orange	community Resource Fair	Community	300	3.5				

Fiscal Year: 2017-2018

Quarter: 3

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714-571-5243 Provider Contact Email: Iluu@legal-aid.com

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES								
Date Location Topic Targeted Audience Est # of (If Applicable)									
2/7/18	Westminster	Educational Health Workshop	Community	15	2				
2/17/18	Ananheim	Health Outreach at the Riverbed	Homeless	5	1				
2/22/18	Santa Ana	Community Forum Event	Community	50	2				
2/24/18	Anaheim	Clinic at the Park	Community	500	5				
2/24/18	Orange	North of OC Church Misterios	Spanish	55	4				
2/25/18	Garden Grove	Samoan Church Service Outreach	Community	25	1				

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

Fiscal Year: 2017-2018

Quarter: 3

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858 505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro Provider Contact Phone: 858 565-8772 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 786

Total Cases Closed in Quarter: 778

Total Units of Service for Quarter (Unit=1 Hour): 858

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 154 Two or More Races: 0 65-74: 353 Caucasian: 551 75-84: African American: 207 65 85+: Native American/Native Alaskan: 72 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 786 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 261 Chinese: 3 Female: 525 Filipino: 30 Client Declined to Provide Information: 0 Japanese: Total: 786 Korean: 1 Laotian: 1 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 603 Vietnamese: 2 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 446 0 Institutionalized: Samoan: 8 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 13 18 Limited English: 122 Race Unknown/Some Other Race: 112 Client Declined to Provide Information: Rural: 1 0 Total: Greatest Economic Need (Minority): 130 786 Greatest Economic Need (Non-Minority): 247 Greatest Economic Need (Minority Status Unknown): 21 **CLIENT ETHNICITY** Hispanic/Latino: 111

Fiscal Year: 2017-2018

Quarter: 3

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858 505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro Provider Contact Phone: 858 565-8772 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUAR	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	38	37	1	0
A2. Contracts/Warranties:	56	56	0	0
A3. Other Consumer/Finance:	29	28	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	9	9	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	23	23	0	0
C2. Conservatorship:	7	7	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	14	14	0	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	37	37	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	84	81	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	51	50	1	0
E3. Other Housing:	63	62	1	0
INCOME MAINTENANCE				
F1. Social Security:	21	20	1	0
F2. Supplemental Security Income (SSI):	16	16	0	0
F3. Pensions/Retiree Benefits:	8	0	0	0
F4. Other Income Maintenance:	6	6	0	0

Fiscal Year: 2017-2018

Quarter: 3

arter: 3								
PSA: 23 NAA Contact Nam	e: Marilyn Driscoll	ng & Independ		of San Diego : Contact Phone		Independence Servic -6533		ail: <i>Marilyn.driscoll@sdcounty.c</i> a
Provider Na	me: Elder Law & Adv	ocacy			Co	unty(ies): San Diego)	
Provider Cor	ntact Name: <i>Manuel Hu</i>	ırtado Castro	Prov	ider Contact Pl	none: 858 5	65-8772 x205	Provider Contact	Email: mhurtado@seniorlaw-sd.
DIVIDUAL RIGHT	rs							
G1. Immigra	tion/Naturalization:		1		1	0		0
G2. Elder Ab	use/Neglect/Exploitation	:	55		54	1		0
G3. Other In	dividual Rights:		52		51	1		0
SCELLANEOUS								
H1. Estate Pl	lanning/Wills/Trusts:	Г	158		134	24		0
H2. Advance	Health Care Directives	(AHCD):	5		4	1		0
H3. Financial	Powers of Attorney:		34		32	2		0
H4. Other Mi	iscellaneous:		16		16	0		0
TOTA	AL CASES OPENED IN	QUARTER:	786	TOTAL CA	SES CLOS	ED IN QUARTER BY (CASE CLOSED CO	ODE
		,	700	TOTAL CO	JNSEL	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
					741	37		0
тот	TAL ESTIMATED CASE		S SPENT:	842 DUCATION AC	CTIVITIES D	DATA		
TOTAL ESTIN	TOTAL # OF SPE					0		
	INFORMA	TION ON COM	JUNITY LEGAL	L EDUCATION	PROGRAM	IS/ACTIVITIES		
	Location (If Applicable)	Topic			Targeted /	Audience	Est # of Est Participants Ho	
1/23/2018	8460 Mira Mesa Boulevard		nior Legal Servi nips, Wills and E		Seniors		10	5
1/31/2018	4142 42nd St, San Diego, CA 92105	Elder Law, Se Conservators Scams	nior Legal Servi nips, Wills and E	ices, Elder Abuse /	Seniors		31	5
2/15/2018	799 Pine Avenue Carlsbad, CA 92008	Elder Law, Se	nior legal Servi	ces	Seniors		20	3
2/16/2018	8450 La Mesa Blvd. La Mesa, CA 91941	Elder Law, Se	nior Legal Servi	ices	Seniors		3	3

Fiscal Year: 2017-2018

Quarter: 3

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858 505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: *Manuel Hurtado Castro* Provider Contact Phone: *858 565-8772 x205* Provider Contact Email: *mhurtado@seniorlaw-sd.*

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro Provider Contact Phone: 760 434-2535 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter: 84

Total Units of Service for Quarter (Unit=1 Hour): 125

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 12 Two or More Races: 0 65-74: 29 Caucasian: 15 75-84: African American: 34 2 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 84 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 30 Chinese: 0 Female: 54 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 84 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 31 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 53 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 41 Race Unknown/Some Other Race: 66 Client Declined to Provide Information: Rural: 75 0 Greatest Economic Need (Minority): Total: 31 84 Greatest Economic Need (Non-Minority): 4 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro Provider Contact Phone: 760 434-2535 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUAR'd by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	4	3	0
A2. Contracts/Warranties:	4	2	2	0
A3. Other Consumer/Finance:	10	3	7	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	4	3	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	5	3	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	1	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	3	1	0
F2. Supplemental Security Income (SSI):	2	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	0	0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 24	AAA Name: Imp	erial County Ar						
	ne: Karla Flores		AAA	Contact Phon	e:		AAA Contact En	nail:
Provider Na	ame: Elder Law & Adv	ocacy/			Col	inty(ies): Imperial		
Provider Co	ntact Name: Manuel A.	Hurtado Castro) Prov	vider Contact P	hone: 760 4	34-2535 x205	Provider Contact	t Email: mhurtado@seniorlaw-s
DIVIDUAL RIGHT	TS							
G1. Immigra	ation/Naturalization:		0		0	0		0
G2. Elder Ab	buse/Neglect/Exploitation	n:	0		0	0		0
G3. Other Ir	ndividual Rights:		6		6	0		0
SCELLANEOUS	;							
H1. Estate P	Planning/Wills/Trusts:		17		7	10		0
H2. Advance	e Health Care Directives	(AHCD):	10		5	5		0
H3. Financia	al Powers of Attorney:		4		1	3		0
H4. Other M	1iscellaneous:		3		2	1		0
TOTA	AL CASES OPENED IN	QUARTER:	84	TOTAL CA	ASES CLOS	ED IN QUARTER BY O	CASE CLOSED C	ODE
				TOTAL CO AND AD		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
					47	37		0
TO.	TAL ESTIMATED CASE	WORK HOURS	SPENT:	117				
		OUTREACH/C		DUCATION A	CTIVITIES D	ATA		
		OUTREACTIVE	OWINIONITI L	.DUCATION A	CHVIIILOD	nin .		
	TOTAL # OF SP	ECIAL OUTREA	CH ACTIVITIE	S IN THE QUA	ARTER:	0		
TOTAL ESTI	MATED # OF SPECIAL					0		
		TION ON COMM						
5.4			IUNITY LEGA	L EDUCATION			E . " . E	
Date	Location (If Applicable)	Topic			Targeted A	Audience	Est # of Est Participants Ho	
1/4/2018	22999 S. 4th Street, El Centro, CA 92243	Presentation p wills, poa, & a			Senior 60	+	26	3
1/31/2018	200 E. 2nd Street Imperial, CA 92251	Presentation p	rovided inform		Seniors 60)+	400	5

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 3

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles City

Provider Contact Name: *Maral Ishkanian* Provider Contact Phone: 323-549-5817 Provider Contact Email: *mlshkanian@bettzedeck.*

Total Unduplicated Client Count for Quarter: 156

Total Cases Closed in Quarter: 233

Total Units of Service for Quarter (Unit=1 Hour): 26864

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 35 Two or More Races: 65-74: 54 Caucasian: 111 75-84: African American: 44 19 85+: Native American/Native Alaskan: 23 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 156 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 66 Chinese: Female: 88 Filipino: Client Declined to Provide Information: 2 Japanese: 0 Total: 156 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 103 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 79 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 11 1 Limited English: 42 Race Unknown/Some Other Race: 13 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 33 156 Greatest Economic Need (Non-Minority): 75 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles City

Provider Contact Name: *Maral Ishkanian* Provider Contact Phone: 323-549-5817 Provider Contact Email: *mlshkanian@bettzedeck.*

CASES OPENED IN QUARTER		CASI	ES CLOSED IN QUAR	TER
(Total Cases Opened by Legal Problem Co	de)	(Total Cases Closed	d by Case Closing Code & l	_egal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	11	6	(
A2. Contracts/Warranties:	1	1	0	
A3. Other Consumer/Finance:	4	4	5	
EMPLOYMENT				
B1. Discrimination:	0	0	0	
B2. Other Employment:	8	3	0	
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	7	0	
C2. Conservatorship:	9	5	0	
C3. Other Family:	1	1	1	
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	4	0	
D2. Medicare:	1	1	1	
D3. Other Health/Community Based Care:	2	0	0	
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	29	4	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	7	0	
E3. Other Housing:	1	4	0	
INCOME MAINTENANCE				
F1. Social Security:	6	8	0	
F2. Supplemental Security Income (SSI):	8	13	1	
F3. Pensions/Retiree Benefits:	0	0	0	
F4. Other Income Maintenance:	1	1	1	

Fiscal Year: 2017-2018

Quarter: 3

PSA: 25 AAA Name: City of Los Angele	s-Department	of Aging			
AAA Contact Name: Francisco Guillermo	AAA	Contact Phone: 213-202	-5622	AAA Contact Email: frai	ncisco.guillermo@lacity.or
Provider Name: Bet Tzedek		Cou	unty(ies): Los Angel	es City	
Provider Contact Name: Maral Ishkanian	Prov	ider Contact Phone: 323-5	49-5817	Provider Contact Email:	mlshkanian@bettzedeck.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	5	10	2	3	
G3. Other Individual Rights:	14	8	2	8	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	23	35	5	0	
H2. Advance Health Care Directives (AHCD):	15	18	5	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	6	7	2	0	
TOTAL CASES OPENED IN QUARTER:	154	TOTAL CASES CLOS	ED IN QUARTER BY O	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		177	35	21	
TOTAL ESTIMATED CASE WORK HOUR	S SPENT:	26864			
OUTREACH/	COMMUNITY E	DUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTREA			1		
TOTAL ESTIMATED # OF SPECIAL OUTREACH A	CTIVITY HOUR	S IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCATI TOTAL ESTIMATED # OF COMMUNITY LEGAL EDU			0		

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton AAA Contact Phone: 707 995-4660 AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelican M. Millan Provider Contact Phone: 707 513-1023 Provider Contact Email: amillan@snc.net

Total Unduplicated Client Count for Quarter: 101

Total Cases Closed in Quarter: 85

Total Units of Service for Quarter (Unit=1 Hour): 511

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 29 Two or More Races: 65-74: 75 58 Caucasian: 75-84: African American: 12 1 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 101 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 38 Chinese: 0 Female: 63 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 101 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 76 Vietnamese: 0 Homebound: Guamanian: 4 0 Lives Alone: Hawaiian: 58 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 29 0 Limited English: 3 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 84 5 Greatest Economic Need (Minority): Total: 14 101 Greatest Economic Need (Non-Minority): 56 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton AAA Contact Phone: 707 995-4660 AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelican M. Millan Provider Contact Phone: 707 513-1023 Provider Contact Email: amillan@snc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	ode)			SES CLOSED IN QUART ad by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		4	2	0	0
A2. Contracts/Warranties:		3	3	0	0
A3. Other Consumer/Finance:		4	3	1	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		1	1	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		7	2	2	0
D2. Medicare:		5	2	1	0
D3. Other Health/Community Based Care:		2	2	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		46	26	10	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		3	3	1	0
E3. Other Housing:		7	5	1	0
INCOME MAINTENANCE					
F1. Social Security:		3	3	0	0
F2. Supplemental Security Income (SSI):		1	0	0	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		2	1	0	0

Fiscal Year: 2017-2018

Quarter: 3

Quarter. 5											
PSA: 26	AAA Name: AA	A of Mendo	cino and La	ke Cour	nties						
AAA Contact Nar	me: Teresa Newton			AAA (Contact Phone	: 707 995	5-4660		AAA Contac	t Email: <i>tne</i>	wton@dss.co.lake.ca.us
Provider N	ame: Legal Services	of Northern	California			Co	unty(ies): /	Mendocino	and Lake		
Provider Co	ontact Name: Angelicar	M. Millan		Provid	der Contact Ph	one: 707 5	513-1023		Provider Cor	ntact Email:	amillan@snc.net
INDIVIDUAL RIGH	ITS										
G1. Immigr	ation/Naturalization:			0		0		0		0	
G2. Elder A	buse/Neglect/Exploitation	n:		0		0		0		0	
G3. Other I	ndividual Rights:			9		8		1		0	
MISCELLANEOUS	3										
H1. Estate	Planning/Wills/Trusts:			0		0		0		0	
H2. Advanc	e Health Care Directives	(AHCD):		3		3		0		0	
H3. Financia	al Powers of Attorney:			0		0		0		0	
H4. Other N	Miscellaneous:			1		1		0		1	
TOT	TAL CASES OPENED IN	QUARTER	10)1	TOTAL CAS	SES CLOS	ED IN QUAR	TER BY C	ASE CLOSE	D CODE	
			, 10	,1	TOTAL COU		TOTAL LIM		TOTAL LE		
					AND ADV	/ICE	ADD. SER\	/ICES	REPRESENT	ATION	
						65		17		3	
то	TAL ESTIMATED CASE	WORK HO	URS SPENT	:	481						
		OUTREAC	CH/COMMUI	NITY ED	UCATION AC	TIVITIES	DATA				
		INFOR	MATION ON	SPECIA	AL OUTREAC	H ACTIVIT	IES				
Date	Location	Type of O	utreach Activ	/itv		Groups T	argeted By		Est # of	Est.	
	(If Applicable)	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		,		Outreach			People	Hours	
									Reached		
1/22/18, 3/	Ukiah	Participat	e in MDT Me	etings		APS Prov	iders, Law En	forcement	20	3	
1/22/18	Ukiah		o county Hor n of Care Me		Services		Service Provient, County S		25	3	
1/29/18	Ukiah		to Self Help		urt Clerks	Court use	•		50	0.1	
		Office	<u> </u>								
2/20/18	Lake County		off brochures				Disabled pers		50	4	
		Clinic	County Menta	а пеаш	і, пеаші	Service p	roviders, nea	iui Ciinic			
2/21/18	Redwood Valley		l Health Adv	isory Bo	ard Meeting		disabled perso	ons, low-	20	2.1	
						income p					
2/22/18	Ukiah		ochures to D				disabled perso		30		
1/25/18, 2/	Ukiah	Healthy M	1endocino Po	verty Ac	tion Team	Service P	roviders, Cou	nty Staff	_ 10	5.1	

Meetings

Fiscal Year: 2017-2018

Quarter: 3

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton AAA Contact Phone: 707 995-4660 AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelican M. Millan Provider Contact Phone: 707 513-1023 Provider Contact Email: amillan@snc.net

2/22/18	Ukiah	Brochures to Adult Services	Low Income Persons	25	0.1
2/26/18	Lower Lake	Brochures to Adult Services	Low Income Persons	20	0.1
2/28/18	Ukiah	Los Cien Meeting	Latino Community Leaders	8	1.2
3/8/18	Willits	Healthy Mendocino Summit	Services Providers, County Staff	10	3.4
3/10/18	Gualala	Gualala Community Wellness Resource Fair	Low Income Persons	50	0.1
3/12/18	Laytonville	Laytonville Health Start Coalition Meeting	Low Income families	25	3
3/20/18	Lower Lake	Brochures to Lake County Housing	Low Income Persons	30	0.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 26

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES								
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours				
3/22/18	Ukiah	Inclusionary Housing	Homeless Services Action Gro	up 8 3.5				

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 171

Total Cases Closed in Quarter: 152

Total Units of Service for Quarter (Unit=1 Hour): 1035

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 67 Two or More Races: 65-74: 68 Caucasian: 159 75-84: African American: 28 5 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 171 Asian Indian: **CLIENT GENDER** Cambodian: Male: 57 Chinese: Female: 114 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 171 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 46 Vietnamese: 0 Homebound: Guamanian: 5 0 Lives Alone: Hawaiian: 50 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 31 0 Limited English: 5 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 45 0 Greatest Economic Need (Minority): Total: 22 171 Greatest Economic Need (Non-Minority): 84 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Sonoma County County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	6	4	0	0		
A2. Contracts/Warranties:	1	0	0	0		
A3. Other Consumer/Finance:	16	7	2	1		
EMPLOYMENT						
B1. Discrimination:	1	1	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	18	8	0	4		
C2. Conservatorship:	1	0	0	0		
C3. Other Family:	1	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	1	1	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	69	34	25	24		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	1	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2017-2018

		Sonoma Count	y Area Agency on					
AA Contact Nan				Contact Phone	: :		AAA Contact E	mail:
Provider Name: Legal Aid of Sonoma County		County(ies): Sonoma						
Provider Contact Name: <i>Ronit Rubinoff</i> Provider Contact		der Contact Ph	hone: 707-542-6664		Provider Conta	ct Email: <i>rrubinoff@legalaidsc</i>		
IVIDUAL RIGH	TS							
G1. Immigra	ation/Naturalization:		0		0	0		0
G2. Elder Al	buse/Neglect/Exploita	tion:	31		18	3		5
G3. Other In	ndividual Rights:		0		0	0		0
CELLANEOUS								
H1. Estate F	Planning/Wills/Trusts:		22		5	7		0
H2. Advance	e Health Care Directiv	es (AHCD):	1		1	1		0
H3. Financia	al Powers of Attorney		0		0	0		0
H4. Other M	1iscellaneous:		2		1	0		0
тот	AL CASES OPENED	IN QUARTER:	171	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSED	CODE
-			TOTAL COUNSEL TOTAL LIMITED		TOTAL LEGA			
				AND AD\		ADD. SERVICES	REPRESENTAT	
					80	38	1	34
TO	TAL ESTIMATED CA	SE WORK HO	URS SPENT:	1013				
		OUTREAC	H/COMMUNITY E	DUCATION AC	TIVITIES	DATA		
		INFORM	MATION ON SPECI	AL OUTREAC	H ACTIVIT	IES		
Date	Location	Type of O	utreach Activity		Groups Ta	argeted By	Est#of E	st.
	(If Applicable)		·		Outreach		People H Reached	ours
							Reactied	
	Santa Rosa		onal Presentation (A		Service P	roviders	30	3
01/30/2018	Guerneville	Information	onal Presentation (S	enior Center)	Elders		25	2.5
01/30/2018 02/16/2018	Guerrieville		on/ Q & A (Charles	Street	Elders		12	3.5
	Cotati	Presentati		Informational Presentation		Elders		1.5
02/16/2018			onal Presentation		Elders			
02/16/2018	Cotati	Information	onal Presentation (P	etaluma	Service P	roviders	12	3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

Quarter: 3

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Phone: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

Date	Location (If Applicable)	Topic	9	st # of Participants	Est. Hours
02/07/2018	Legal Aid	Expungement Workshop	Low Income	1	3
02/24/2018	Healdsburg Library	Renter's Rights Workshop	Low Income	3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid

Provider Contact Name: Kristi Lesnewich Provider Contact Phone: 707 259-0579 Provider Contact Email: klesnewich@baylegal.org

County(ies): Napa

Total Unduplicated Client Count for Quarter: 33

Total Cases Closed in Quarter: 47

Total Units of Service for Quarter (Unit=1 Hour): 302

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 5 60-64: Two or More Races: 65-74: Caucasian: 11 28 75-84: African American: 14 2 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 33 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 12 Chinese: Female: 21 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 33 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 18 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 20 0 Institutionalized: Samoan: 8 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 2 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 33 4 Greatest Economic Need (Non-Minority): 17 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid
Provider Contact Name: Kristi Lesnewich

County(ies): Napa

Provider Contact Phone: 707 259-0579

Provider Contact Email: klesnewich@baylegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				ES CLOSED IN QUART by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		5	4	3	0
A2. Contracts/Warranties:		0	2	0	0
A3. Other Consumer/Finance:		0	0	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		1	1	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	0	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	0
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		0	0	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		4	2	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0
E3. Other Housing:		2	2	0	0
INCOME MAINTENANCE					
F1. Social Security:		0	2	0	0
F2. Supplemental Security Income (SSI):		1	1	0	1
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		0	0	0	0

Fiscal Year: 2017-2018

Quarter: 5					
PSA: 28 AAA Name: Napa and Sola	ano County AAA				
AAA Contact Name:	AAA Cor	ntact Phone:		AAA Contact Email:	
Provider Name: Bay Area Legal Aid		Cou	ınty(ies): Napa		
Provider Contact Name: Kristi Lesnewich	Provider	Contact Phone: 707 2	59-0579	Provider Contact Email	: klesnewich@l
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	3	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	10	2	18	0	
H2. Advance Health Care Directives (AHCD):	2	0	0	0	
H3. Financial Powers of Attorney:	0	1	1	0	•
H4. Other Miscellaneous:	4	5	0	0	•
TOTAL CASES OPENED IN QUARTER	R: 33	TOTAL CASES CLOSI	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-
		22	23	2	
TOTAL ESTIMATED CASE WORK HO	OURS SPENT:	288			
OUTREA	CH/COMMUNITY EDUC	CATION ACTIVITIES D	ATA		
INFOR	RMATION ON SPECIAL	OUTREACH ACTIVITI	ES		
Date Location Type of C (If Applicable)	Outreach Activity	Groups Ta Outreach	rgeted By	Est # of Est. People Hours Reached	
1/8/2018 Napa County Alliance Bay Lega	al's Services with a focus	s on Seniors		5 2	

		INFORMATION ON SPECIAL OUTREAC	CH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
1/8/2018	Napa County Alliance for Senior Education	Bay Legal's Services with a focus on accessing Medicare benefits	Seniors	5 2
2/7/2018	Queen of Valley Medical Center	Bay Legal's Services with a focus on Medicare, Medi-Cal and balance billing	Seniors	10 2.5
2/13/2018	Napa Long Term Care Ombudsman	Bay Legal's Services with a focus on balancing billing, timely access to health care and network adequacy	Seniors, LGBTQ	8 1.5
2/16/18	Queen of Valley Medical Center	Bay Legal's Services with a focus on the importance of estate planning	Senior LGBTQ	10 2
2/13/18	Lutheran Church	Bay Legal's Services	Napa County Ombudsman	11 2
3/14/18	Napa County Women Lawyers Association	Bay Legal's Services	Attorneys who serve Napa County Seniors	16 2
3/23/18	Ole Health	Bay Legal's Services including health	Seniors, people with limited English proficiency	2 1

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid County(ies): Napa

Provider Contact Name: Kristi Lesnewich Provider Contact Phone: 707 259-0579 Provider Contact Email: klesnewich@baylegal.org

8

14

3/28/18 LGBTQ Connection Bay Legal's Services including health LGBTQ Seniors 2 1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsnc.net / agre

Total Unduplicated Client Count for Quarter: 115

Total Cases Closed in Quarter: 106

Total Units of Service for Quarter (Unit=1 Hour): 668

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 43 Two or More Races: 8 65-74: 53 Caucasian: 45 75-84: African American: 15 44 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 115 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 46 Chinese: Female: 69 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 115 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 73 Vietnamese: 0 Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 25 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 5 Race Unknown/Some Other Race: Limited English: 3 4 Client Declined to Provide Information: Rural: 0 5 Greatest Economic Need (Minority): Total: 50 115 Greatest Economic Need (Non-Minority): 35 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsnc.net / agre

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUART by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	4	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	3	1	2	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	3	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	4	2	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	5	6	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	60	40	11	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	2	2	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	9	5	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	5	1	0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA AAA Contact Name: AAA Contact Phone: AAA Contact Email: Provider Name: Legal Services of Northern California County(ies): Solano County Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsnc.net / agre **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 0 0 G3. Other Individual Rights: 1 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 1 0 1 0 0 H2. Advance Health Care Directives (AHCD): 0 0 H3. Financial Powers of Attorney: 0 0 0 0 H4. Other Miscellaneous: 2 2 1 0 TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 115 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 77 22 TOTAL ESTIMATED CASE WORK HOURS SPENT: 611

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA									
INFORMATION ON SPECIAL OUTREACH ACTIVITIES										
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours					
1/3/18	Vallejo	Florence Douglas Senior Center	Seniors	5	1					
1/10/2018	Suisun City	Suisun City-Senior Legal Clinic	Seniors	3	2					
1/23/2018	Vacaville	Florence Douglas Senior Center Senior Legal Clinic	Seniors	5	3					
2/7/2018	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	5	2					
2/14/2018	Suisun City	Suisun City- Senior Legal Clinic	Seniors	2	2					
3/7/2018	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	3	2					
3/14/2018	Suisun City	Suisun City- Senior Legal Clinic	Seniors	3	2					
3/15/2018	Solano	Solano Cares Disabilities Fair	Seniors	20	2					

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsnc.net / agre

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES										
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours						
1/22/2018	Fairfield	Debt Collection Presenatation	Veterans Network	10	8						
1/22/2018	Fairfield	Presentation at Advisory Board Meeting	Q1 Tripartite	8	2						
2/2/2018	Solano County	Senior Coalition Meeting	Senior Coalition	12	3						
2/26/2018	Fairfield	Employment Law Presentation	Veterans Network	10	4						
3/2/2018	Solano County	Senior Coalitiion Meeting	Senior Coalition	12	3						
3/13/2018	Solano County	Housing Rights Presentation	Voces Unidas	21	3						
3/14/2018	Solano County	Presentation on Tenants' Rights	Resources for Independent Living	11	2						
3/23/2018	Vacaville	Vacaville Mobility summit	Senior Providers	15	4						
3/29/2018	Solano County	Presentation on LSNC's Services	Foodbank Summit	29	3						
Weekly	LSNC Office	Tenants' rights & responsibilities Clinic (nine clinics held)	Solano Tenants	10	9						

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 41

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 3

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530-642-4833 AAA Contact Email: yarmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: *Michelle Ward* Provider Contact Phone: 530-621-6154 Provider Contact Email: *michelle.ward@edcgov.u*

Total Unduplicated Client Count for Quarter: 304

Total Cases Closed in Quarter: 729

Total Units of Service for Quarter (Unit=1 Hour): 1688

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 47 Two or More Races: 65-74: 282 133 Caucasian: 75-84: African American: 78 0 85+: Native American/Native Alaskan: 43 Asian/Pacific Islander Client Declined to Provide Information: 3 Total: 304 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 123 Chinese: Female: 181 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 304 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 36 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 81 0 Institutionalized: Samoan: 4 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 7 0 Limited English: 0 Race Unknown/Some Other Race: 10 Client Declined to Provide Information: Rural: 304 2 Greatest Economic Need (Minority): 3 Total: 304 Greatest Economic Need (Non-Minority): 106 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530-642-4833 AAA Contact Email: yarmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: *Michelle Ward* Provider Contact Phone: *530-621-6154* Provider Contact Email: *michelle.ward@edcgov.u*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART I by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	64	64	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	1	0	0
C3. Other Family:	4	2	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	4	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	17	6	11	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	26	12	7	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

AAA Contact Name: Yasmin Hichborn				A Contact Phone	e: 530-642-	4833	AAA Contact Email: y	armin.hichborn@edcgov.u
Provider Na	ame: Senior Legal Se	ervices		County(ies): El Dorado County				
Provider Cor	ntact Name: <i>Michelle</i> I	Pro	Provider Contact Phone: 530-621-6154				Provider Contact Email: michelle.ward@edcgov.u	
VIDUAL RIGHT	TS							
G1. Immigra	ation/Naturalization:	Г	0		0	0		0
G2. Elder Ab	ouse/Neglect/Exploitatio	on:	16		12	3		0
G3. Other Ir	ndividual Rights:	Г	3		2	1		0
CELLANEOUS								
H1. Estate P	Planning/Wills/Trusts:	Г	354		139	112	(0
H2. Advance	e Health Care Directives	(AHCD):	237		79	93		0
H3. Financia	al Powers of Attorney:	Г	238		74	94		0
H4. Other M	liscellaneous:	Г	7		6	0		0
TOT	AL CASES OPENED IN	N QUARTER:	977	TOTAL CA	SES CLOSE	ED IN QUARTER BY O	CASE CLOSED CODE	
		, and a second		TOTAL COL		TOTAL LIMITED	TOTAL LEGAL	
				AND AD	VICE	ADD. SERVICES	REPRESENTATION	=
				AND AD	VICE 407	ADD. SERVICES 322		0
тот	TAL ESTIMATED CASE	E WORK HOUR	S SPENT:	1682				0
TO	TAL ESTIMATED CASE		r	1682	407	322		0
TO	TAL ESTIMATED CASE		r		407	322		0
TO	TAL ESTIMATED CASE	OUTREACH/	COMMUNITY	1682 EDUCATION AC	407 CTIVITIES DA	322		0
	TOTAL # OF SP	OUTREACH/	COMMUNITY ACH ACTIVITI	1682 EDUCATION AC	407 TOTIVITIES DA	322 ATA 0		0
	TOTAL # OF SP	OUTREACH/ PECIAL OUTRE L OUTREACH A	COMMUNITY ACH ACTIVITI CTIVITY HOU	1682 EDUCATION ACES IN THE QUARS IN THE QUA	407 CTIVITIES DA	322 ATA 0 0		0
TOTAL ESTI	TOTAL # OF SP MATED # OF SPECIAL INFORMA	OUTREACH/ PECIAL OUTRE - OUTREACH A ATION ON COM	COMMUNITY ACH ACTIVITI CTIVITY HOU	1682 EDUCATION AC	407 CTIVITIES DA RTER: RTER: PROGRAM:	322 ATA 0 0 S/ACTIVITIES		
	TOTAL # OF SP MATED # OF SPECIAL INFORMA Location	OUTREACH/ PECIAL OUTRE L OUTREACH A	COMMUNITY ACH ACTIVITI CTIVITY HOU	1682 EDUCATION ACES IN THE QUARS IN THE QUA	407 CTIVITIES DA	322 ATA 0 0 S/ACTIVITIES		0
TOTAL ESTI	TOTAL # OF SP MATED # OF SPECIAL INFORMA	OUTREACH/ PECIAL OUTRE - OUTREACH A ATION ON COM Topic	COMMUNITY ACH ACTIVITI CTIVITY HOU	1682 EDUCATION ACES IN THE QUARS IN THE QUARL EDUCATION	407 CTIVITIES DA RTER: RTER: PROGRAM:	322 ATA 0 0 S/ACTIVITIES	Est # of Est.	
Date	TOTAL # OF SP MATED # OF SPECIAL INFORMA Location (If Applicable) Placerville Senior	OUTREACH/ PECIAL OUTRE - OUTREACH A ATION ON COM Topic	COMMUNITY ACH ACTIVITI CTIVITY HOU MUNITY LEGA	1682 EDUCATION ACES IN THE QUARS IN THE QUARL EDUCATION	ARTER: PROGRAM: Targeted A	322 ATA 0 0 S/ACTIVITIES	Est # of Est. Participants Hours	

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209 525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 135

Total Cases Closed in Quarter: 89

Total Units of Service for Quarter (Unit=1 Hour): 490

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 19 Two or More Races: 0 65-74: 49 Caucasian: 126 75-84: African American: 51 6 85+: Native American/Native Alaskan: 16 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 135 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 56 Chinese: 0 Female: 79 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 135 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 3 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 36 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 38 2 Limited English: 2 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 135 0 Greatest Economic Need (Non-Minority): 55 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2017-2018

Quarter: 3

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209 525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code		ES CLOSED IN QUAR d by Case Closing Code & l		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	2	0	0
A2. Contracts/Warranties:	4	2	1	0
A3. Other Consumer/Finance:	19	11	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	3	2	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	1	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	5	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	0	0
E3. Other Housing:	5	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	5	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	1	0

Fiscal Year: 2017-2018

AA Contact N	ame: Linda Lowe		AAA	Contact Phone:	209 525-4	1612	AAA Contact Email: Iowel@	🕽stancounty.com
Provider	Name: Senior Advoc	acy Network			Cou	nty(ies): Stanislaus		
Provider (Contact Name: Joyce (Gandelman	Provid	der Contact Pho	ne: 209 57	7-3814	Provider Contact Email: se	niorsjoyce@gmail.co
IVIDUAL RIG	HTS							
G1. Immi	gration/Naturalization:		0		0	0	0	
G2. Elder	Abuse/Neglect/Exploitat	tion:	40		4	0	0	
G3. Other	Individual Rights:		1		1	0	1	
CELLANEO	JS							
H1. Estate	e Planning/Wills/Trusts:		14		12	2	0	
H2. Advar	nce Health Care Directive	es (AHCD):	2		2	0	0	
H3. Finan	cial Powers of Attorney:		16		9	5	0	
H4. Other	Miscellaneous:		10		10	1	0	
TC	OTAL CASES OPENED	IN QUARTER:	135	TOTAL CASI	S CLOSE	D IN QUARTER BY O	CASE CLOSED CODE	
				TOTAL COUN	-	TOTAL LIMITED	TOTAL LEGAL	
				AND ADVI		ADD. SERVICES	REPRESENTATION	
					76	12] 1	
Т	OTAL ESTIMATED CA	SE WORK HOURS	S SPENT:	469				
		OUTREACH/0	OMMUNITY E	DUCATION ACT	IVITIES DA	ATA		
		INFORMAT	ION ON SPECIA	AL OUTREACH	ACTIVITIE	:S		
Date	Location (If Applicable)	Type of Outre	ach Activity		Groups Tar Outreach	geted By	Est # of Est. People Hours Reached	
1/8/18	Modesto	MDT Meeting			Grant Parti	ners	12 2	
2/14/18	Modesto	MDT Meeting		i	Grant Parti		10 2	
3/14/18	Modesto	MDT Meeting		i	Grant Parti	ners	15 1.5	
3/28/18	Modesto	Mandatory Re	porter Training		S/W, case	workers	50 2	
3/28/18	English Oaks,	Outreach re S	SLP	i	Families of	residents	8 1.5	
TOTAL ES	TIMATED # OF SPECIA	SPECIAL OUTREA AL OUTREACH AG	CTIVITY HOURS	IN THE QUAR	TER:	5 9		
	014							
Date	Location (If Applicable)	Topic			Γargeted A	udience	Est # of Est. Participants Hours	

Fiscal Year: 2017-2018

Quarter: 3

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209 525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

2/7/18	Modesto	Probate/Financial planning	Attorneys, CPAs	50	2
2/14/18	Modesto	Court Investigators/Conservatorships	Attorneys, paralegals	50	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209 385-3000 ext 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 Direct Fresn Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 57

Total Cases Closed in Quarter: 53

Total Units of Service for Quarter (Unit=1 Hour): 429

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 13 Two or More Races: 65-74: 27 19 Caucasian: 75-84: African American: 19 3 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 57 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 21 Chinese: 0 Female: 36 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 57 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 13 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 0 Institutionalized: Samoan: 3 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 8 Race Unknown/Some Other Race: 25 Client Declined to Provide Information: Rural: 3 1 Greatest Economic Need (Minority): Total: 57 25 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209 385-3000 ext 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559 570-1224 Direct Fresn Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod		ES CLOSED IN QUAR		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	2	0	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	18	17	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	1	2	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

PSA: 31 AAA Name: Merced County	Area Agency on	Aging			
AAA Contact Name: Jaz Chima	AAA	A Contact Phone: 209 385	-3000 ext 5699	AAA Contact Email: jcf	nima@hsa.co.merced.ca.us
Provider Name: Central California Legal Ser	vices	Co	unty(ies): Merced		
Provider Contact Name: Paul C. Mullen	Pro	vider Contact Phone: 559 5	70-1224 Direct Fresn	Provider Contact Email	: pmullen@centralcallegal.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	,
G2. Elder Abuse/Neglect/Exploitation:	2	0	1	1	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	7	2	5	0	
H2. Advance Health Care Directives (AHCD):	16	0	16	0	,
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER	53	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-
		26	25	2	•
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	429			
OUTREAC	CH/COMMUNITY E	EDUCATION ACTIVITIES D	ATA		
TOTAL # 07 00F014 0UT	DE 4 011 4 0TD (ITIE				1
TOTAL # OF SPECIAL OUT			0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH	H ACTIVITY HOUF	RS IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUC	ATION PROGRAM	IS IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL E			0		
. J., L LOTHINATED # OF COMMISSION FELOAL L	200A11011 11001	to iii iiie goattietti	U		

Fiscal Year: 2017-2018

Quarter: 3

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831 796-3530 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 518

Total Cases Closed in Quarter: 565

Total Units of Service for Quarter (Unit=1 Hour): 1698

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 108 Two or More Races: 65-74: 432 220 Caucasian: 75-84: African American: 147 21 85+: Native American/Native Alaskan: 43 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 518 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 180 Chinese: Female: 338 Filipino: 4 Client Declined to Provide Information: 0 Japanese: Total: 518 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 20 Vietnamese: 3 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 173 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 13 1 Limited English: 63 Race Unknown/Some Other Race: 45 Client Declined to Provide Information: Rural: 21 0 Greatest Economic Need (Minority): Total: 0 518 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 15 **CLIENT ETHNICITY** Hispanic/Latino: 124

Fiscal Year: 2017-2018

Quarter: 3

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831 796-3530 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	14	11	3	0	
A2. Contracts/Warranties:	26	17	4	2	
A3. Other Consumer/Finance:	38	20	12	0	
EMPLOYMENT					
B1. Discrimination:	2	1	0	0	
B2. Other Employment:	6	2	2	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	14	14	5	0	
C2. Conservatorship:	10	6	3	0	
C3. Other Family:	6	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	6	3	3	0	
D2. Medicare:	12	7	2	0	
D3. Other Health/Community Based Care:	0	10	4	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	63	35	17	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	37	23	5	0	
E3. Other Housing:	4	4	1	0	
INCOME MAINTENANCE					
F1. Social Security:	20	12	6	0	
F2. Supplemental Security Income (SSI):	4	2	1	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	5	1	2	0	

Fiscal Year: 2017-2018

Quarter: 3

PSA: 32 AAA Name: Monterey Coun	nty Area Agency on	Aging		
AAA Contact Name: Kathleen Murray-Phillips	AAA C	Contact Phone: 831 796-35	30	AAA Contact Email: murrayphillipsk@co.montere
Provider Name: Legal Services for Seniors		Count	ty(ies): <i>Monterey</i>	
Provider Contact Name: Kellie D. Morgantini	Provid	ler Contact Phone: 831 899-	0492	Provider Contact Email: kellie@lssmc.net
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	2	1	0
G2. Elder Abuse/Neglect/Exploitation:	13	8	4	0
G3. Other Individual Rights:	9	6	3	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	126	74	42	1
H2. Advance Health Care Directives (AHCD):	27	4	23	0
H3. Financial Powers of Attorney:	26	3	22	0
H4. Other Miscellaneous:	47	122	7	0
TOTAL CASES OPENED IN QUARTER:	518	TOTAL CASES CLOSED	IN QUARTER BY C	ASE CLOSED CODE
			OTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		388	172	5
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	1650		

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
INFORMATION ON SPECIAL OUTREACH ACTIVITIES								
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached				
3/9/18	community Foundation	Presentation	General community	25 4				
3/15/2018	Veterans Transition Center	General Info	Retired, homeless vets	20 4				
3/22/2018	Salinas Sherwood Hal	Fair Housing education	City of Salinas residents	34 6				
1/18/2018	Active Seniors	General legal	City of Salinas Residents	50 2				
1/23/2018	Active Seniors - Salinas	General legal	City of Salinas residents	35 2				
1/19/2018	Monterey	Annual luncheon	General legal community	25 2				
2/19/2018	Salinas	Monterey County Library Foundation	Foundation Board members	8 1				

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

Fiscal Year: 2017-2018

Quarter: 3

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831 796-3530 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@/ssmc.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hour
3/13/2018	City of Gonzales	General legal	City Council	20	
3/13/2018	Marina County Offices	Monterey County Social Workers	Monterey County Social Workers	75	
3/22/2018	Berkeley	California Hoarders Conference	Mental Health professionals	45	
3/28/2018	King City rec hall	Cannabis Tax Allocation Workshop	County Board of Supervisors	5	
1/23/2018	City of Greenfield	General legal	City Council	20	
2/3/2018	San Francisco Hastings College of Law	Reach potential student interns	Law school students	50	
2/5/2018	City of Gonzales City Hall	General presentation	City Council	30	
2/12/2018	CSUMB Legal Clinic	Intern prep	Students - pre-law	15	
2/15/2018	Ombudsman Office - Monterey	Ombudsman presentation	Ombudsman	15	
2/28/2018	Sacramento	LAAC Legal Aid Day	Legislators - giving general info on Lss - NO lobbying	25	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661 868-0938 AAA Contact Email: olivasm@kerncounty.com89

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661 334-4669 Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 96

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 932

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 26 Two or More Races: 65-74: 37 Caucasian: 77 75-84: African American: 27 13 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 96 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 41 Chinese: 0 Female: 55 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 96 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 39 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 64 0 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 12 2 Limited English: 8 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 23 0 Greatest Economic Need (Minority): Total: 32 96 Greatest Economic Need (Non-Minority): 45 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 3

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661 868-0938 AAA Contact Email: olivasm@kerncounty.com89

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661 334-4669 Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)		ES CLOSED IN QUART by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	16	16	0	0
A2. Contracts/Warranties:	6	5	0	0
A3. Other Consumer/Finance:	4	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	19	3	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	2	3	0
E3. Other Housing:	7	5	2	0
INCOME MAINTENANCE				
F1. Social Security:	5	2	0	0
F2. Supplemental Security Income (SSI):	8	9	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2017-2018

PSA: 33	AAA Name: Ke	ern County Aging	& Adult Se	rvices				
AAA Contact Na	ame: <i>Mayte Olivas</i>		AA	AA Contact Phone	e: 661 868	-0938	AAA Contact Email: oliv	asm@kerncounty.com89
Provider	Name: Greater Bakers	field Legal Assis	tance, Inc.		Co	unty(ies): Kern		
Provider C	Contact Name: Danita M	elton	Pr	ovider Contact Ph	none: 661 3	34-4669	Provider Contact Email:	dmelton@gbla.org
INDIVIDUAL RIG	нтѕ							
G1. Immig	gration/Naturalization:		0		1	0	0	
G2. Elder	Abuse/Neglect/Exploitation	on:	12		6	3	2	
G3. Other	Individual Rights:		2		2	0	0	
MISCELLANEOU	JS							
H1. Estate	e Planning/Wills/Trusts:		1		1	0	0	
H2. Advar	nce Health Care Directives	s (AHCD):	1		0	1	0	
H3. Financ	cial Powers of Attorney:		4		1	3	0	
H4. Other	Miscellaneous:		0		0	0	0	
TC	TAL CASES OPENED I	N QUARTER:	96	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
				TOTAL COL		TOTAL LIMITED	TOTAL LEGAL	
				AND AD		ADD. SERVICES	REPRESENTATION	
					76	15	3	
Т	OTAL ESTIMATED CAS	E WORK HOURS	SPENT:	892				
		OUTREACH/C	OMMUNITY	EDUCATION AC	CTIVITIES D	DATA		
		INFORMATI	ON ON SPE	CIAL OUTREAC	H ACTIVITI	IES		
Date	Location	Type of Outrea	ch Activity			argeted By	Est # of Est.	
	(If Applicable)				Outreach		People Hours Reached	
1/10/18	Ridgecrest, CA	Provided infor	mation about	t services	kern Cou	nty's Senior Population	50 7.5	
,		provided by G Guardianship		s Law Center &			,	
		distributed bro	chures for b	oth projects at				
		Ridgecrest Ser						
1/16/18	Lake Isabella, CA	Provided infor		t services s Law Center &	Kern Cou	nty's Senior Population	23 7.5	
		Guardianship (Caregiver Pro	oject and				
		distributed bro Ridgecrest Ser		oth projects at				
2/6/18	Delano, CA	Provided infor		t services	Other Ser	vice Providers of Kern	30 3.5	
12/ 5/ 25		provided by G	BLA's Seniors	s Law Center &		Senior Population	30 310	
		Guardianship (oject and oth projects at				
		the Delano Co	mmunity Cor					
		Collaborative I	Meeting.					

Fiscal Year: 2017-2018

Quarter: 3

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661 868-0938 AAA Contact Email: olivasm@kerncounty.com89

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661 334-4669 Provider Contact Email: dmelton@gbla.org

	Dontact Ivallie. Danita iv	Flovider Contact F		Flovider Contact Email. differion@g
2/11/18	Lamont, CA	Provided information regarding services provided by the Seniors Law Center and Grandparent Guardianship Project and distributed brochures for both projects to other Service Providers of Kern County's senior population at the South Valley Neighborhood Partnership Arvin/Lamont/Weedpatch Collaborative meeting.	Other Service Providers of Kern County's Senior Population	50 3
3/6/18	Delano, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Delano Community Connections Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	35 3
3/8/18	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Rassmussen Senior Center – Senior Resource Fair.	Kern County's Senior Population	150 3.5
3/8/18	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the East Kern Family Resource Center Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	40 4
3/20/18	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Ridgecrest Senior Center.	Kern County's Senior Population	54 7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

8
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

40
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0